This document describes fixes in Autodesk[®] 3ds Max[®] 2013 Product Update 1. It is strongly recommended that you read this document before you install this release.

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What's Fixed Since 3ds Max 2013

The following table contains descriptions for fixed issue(s) in this Product Update.

| Feature | Description |
|-----------|---|
| Installer | This update resolves an Educational license and |
| | branding issue. |

Versions of the Product Update

| Product to Update | Update Filename |
|----------------------------|----------------------------------|
| 3ds Max 2013 64-bit | 3dsMax2013_UPD1_64-bit.msp |
| 3ds Max Design 2013 64-bit | 3dsMaxDesign2013_UPD1_64-bit.msp |
| 3ds Max 2013 32-bit | 3dsMax2013_UPD1_32-bit.msp |
| 3ds Max Design 2013 32-bit | 3dsMaxDesign2013_UPD1_32-bit.msp |

Installation

- 1. Download the appropriate file for your system. See Versions of this Product Update
- 2. Double-Click the Product Update 1 executable
- 3. Follow the installation prompts in the Product Update 1 installer

Uninstall Instructions

Windows XP

- 1. Open Start > Settings > Control Panel > Add Or Remove Programs dialog.
- 2. Turn on Show Updates at the top of the Add Or Remove Programs dialog.
- 3. Select Autodesk 3ds Max 2013 Product Update 1 / Autodesk 3ds Max Design 2013 Product Update 1.
- 4. Click Remove.

Windows Vista / Windows 7

- 1. Open Start > Control Panel > Programs and Features.
- 2. Click View Installed Updates.
- 3. Select Autodesk 3ds Max 2013 Product Update 1 / Autodesk 3ds Max Design 2013 Product Update 1.
- 4. Click Uninstall.

Additional Resources

Use the following table to locate various resources related to 3ds Max 2013/ 3ds Max Design 2013:

| Resource | Location |
|---|---|
| Installation, licensing and networking | Installation Help link in the install wizard. |
| instructions | |
| System Requirements | www.autodesk.com/3dsmax-systemreq-2013-enu |
| What's New | www.autodesk.com/3dsmax-help-2013-whatsnew |
| Learning Resources | www.autodesk.com/3dsmax-learningpath or |
| | www.autodesk.com/3dsmaxdesign-learningpath |
| Support Resources | www.autodesk.com/3dsmax-support or |
| | www.autodesk.com/3dsmaxdesign-support |
| 3ds Max [®] Composite tool set | www.autodesk.com/3dsmax-docs-2013-enu |
| Information | |
| 3ds Max Composite Release Notes | www.autodesk.com/3dsmax-releasenotes |
| 3ds Max SDK Documentation | http://www.autodesk.com/3dsmax-sdk-docs |

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Customer Involvement Program (CIP)

The first time you start 3ds Max 2013, the Customer Involvement Program dialog box appears. If you choose to participate in the Customer Involvement Program, 3ds Max 2013 will automatically send Autodesk information about your system configuration, what features you use most, any problems that

you encounter, and other information helpful to the future direction of the product. For further information, see http://www.autodesk.com/cip.

Customer Error Reports (CERs)

We are able to improve the stability of 3ds Max 2013 largely because of the Customer Error Reports (CERs) that users of our products submit. We thank you for taking the time to fill out these reports and ask that you include as much information as possible about what actions you were performing at the time the error occurred. These details raise the value of the report immensely and are very much appreciated by the Autodesk 3ds Max Engineering team.

• For further information about CERs refer to http://www.autodesk.com/cer

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