Autodesk® AutoCAD® Graphics Hotfix Readme

Thank you for downloading the AutoCAD Graphics Hotfix Readme.

This readme contains the latest information regarding the installation and use of this hotfix. It is strongly recommended that you read this entire document before you apply this hotfix to your product.

For reference, please save this document to your hard drive or print a copy.

Contents

- [Affected Products](#)
- [Issues Resolved by This Update](#)
- [Installation Instructions](#)

Affected Products

This hotfix applies to the shipping version of Autodesk AutoCAD 2014, Autodesk AutoCAD LT 2014, and Autodesk AutoCAD 2014-based vertical products.

Issues Resolved by This Update

This hot fix addresses crash issues when viewing DWG files on machines with certain Intel® graphics cards. It also fixes another graphics-related crash that occurs while switching between drawings.

Installation Instructions

You must have administrative privileges on your Microsoft® Windows® operating system to complete the installation process.

This installation requires you to replace the following files:

- *Acvmtools.crx*
- *AdskHWCertificationDatabase.xml*

Download the hot fix for your application to a location on your local computer:

- For 32-bit operating systems (AutoCAD and related verticals): *Autodesk_AutoCAD_2014_Graphics_Hotfix_32bit.zip*
- For 32-bit operating systems (AutoCAD LT): *Autodesk_AutoCAD_LT_2014_Graphics_Hotfix_32bit.zip*
- For 64-bit operating systems (AutoCAD and related verticals): *Autodesk_AutoCAD_2014_Graphics_Hotfix_64bit.zip*
- For 64-bit operating systems (AutoCAD LT): *Autodesk_AutoCAD_LT_2014_Graphics_Hotfix_64bit.zip*

Double click the zip file and save the two files to a location on your computer, e.g. *C:\Temp*.

To Replace the Acvmtools.crx file

1. Close all software applications.
2. Navigate to your product installation folder; for example *C:\Program Files\Autodesk\AutoCAD 2014*.
3. In the product installation folder, right-click on the existing *Acvmtools.crx* file and rename it to *Acvmtools.bak*.
4. Move the newly downloaded *Acvmtools.crx* file from *C:\Temp* to this folder.

To Replace the AdskHWCertificationDatabase.xml file

1. Close all software applications.
2. Navigate to the installation folder for this component; for example *C:\Users\Public\Documents\Autodesk\AutoCAD 2014\R19.1\PTXML*.
3. In the product installation folder, right-click on the existing *AdskHWCertificationDatabase.xml* file and rename it to *AdskHWCertificationDatabase.bak*.
4. Move the newly downloaded *AdskHWCertificationDatabase.xml* file from *C:\Temp* to this folder.

To Uninstall This Hotfix

1. Delete the files that you downloaded and installed.
2. Restore the files you renamed to their original name (e.g., *Acvmtools.bak* to Ac*vmtools.crx*).