

## Thank you for downloading Autodesk Sync 2013 Service Pack 1

This readme contains the latest information regarding the installation and use of this Autodesk Sync 2013 Service Pack. It is strongly recommended that you read this entire document before you apply this service pack to your product.

For reference, please save this document to your hard drive or print a copy.

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### Affected Products

This service pack applies to Autodesk Sync 2013 only that is installed next to the following products;

- AutoCAD® 2013
- AutoCAD® Design Suite® 2013
- AutoCAD® Architecture 2013
- AutoCAD® Civil 3D® 2013
- AutoCAD® LT 2013
- AutoCAD® Electrical 2013
- AutoCAD® Mechanical 2013
- AutoCAD® MEP 2013
- Autodesk® Building Design Suite® 2013
- Autodesk® Factory Design Suite® 2013
- Autodesk® Infrastructure Design Suite® 2013
- Autodesk® Plant Design Suite® 2013
- Autodesk® Product Design Suite® 2013
- AutoCAD® Electrical 2013
- Autodesk® Inventor® 2013
- Autodesk® Inventor® Professional 2013
- Autodesk® Showcase™ 2013
- Autodesk® Showcase™ Professional 2013

**Note:** If you have installed Autodesk® product service packs from the products above you may already have this service pack installed through them.

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## Issue Resolved by This Update

- Fix for the persistent sync errors in the System Tray.
- Performance Improvements.
- Various other defect fixes.

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## Installation Instructions

**NOTE:** You must have **administrative privileges** on your Microsoft Windows operating system to complete the installation process. It is also recommended that you reboot your system before applying this Service Pack.

1. On the computer where Autodesk Sync installed:
  - a. Within the Autodesk product sign out from Autodesk 360.
  - b. Close all running software applications.
2. Download the service pack that matches your operating system to a location on your local drive.
  - For 64 bit operating system, use "Sync2013\_SP1\_x64.msp"
  - For 32 bit operating system, use "Sync2013\_SP1\_x86.msp"
3. To install, double click the .msp installer file and follow the directions to install, when done click Finish to exit the install wizard.
4. Start application, log into Autodesk 360 and verify that it is running.

If you want to check if the Service Pack is installed already follow the steps below:

1. Navigate to the Autodesk Sync installation folder ([Program Files]Autodesk\Autodesk Sync) and find the following files:
  - AdSync.exe
2. Right click on AdSync.exe and select Properties.
3. For Windows XP, click on the Version tab and for Windows Vista and Windows 7, click on the Details tab.
4. Check that the file version is "3.5.0.101.0" or lower. If it is higher you already have the service pack installed and you do not have to proceed with the install.

Note: To verify your install you can follow the steps above and AdSync.exe should be "3.5.102.0".

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