

Trial Download Questions and Answers

1. General

1.1 How do I learn to use AutoCAD Raster Design software for this trial?

If you are not familiar with AutoCAD® Raster Design software, check out the AutoCAD Raster Design User's Guide and Tutorials, available as part of the Help system. The Help system is easy to use, and you can search quickly for the information you need. The Help system is available from the Help menu.

1.2 How does this trial version differ from the purchased product?

Except for some licensing steps that you are required to take for the purchased AutoCAD Raster Design product, there is no difference between the AutoCAD Raster Design trial and the commercial product. Note that the AutoCAD Raster Design trial can be converted to a stand-alone license only. If your organization needs a multi-seat or network license of AutoCAD Raster Design, contact your reseller after you convert your trial to a stand-alone commercial version.

1.3 Can I get user manuals for AutoCAD Raster Design during the 30-day trial period?

No, manuals are not included with the trial version. To learn more about new features, you may find the Help system to be a useful resource. The help system includes everything that is covered in the printed manuals, and more.

1.4 Does the AutoCAD Raster Design 2008 trial software attempt to communicate with Autodesk?

No. However, you may initiate contact using some features within the product, but no personal information is transmitted through such a contact.

2. Availability

2.1 Who can use the AutoCAD Raster Design trial?

Any person who completes the form and is running the latest release of AutoCAD® software or an AutoCAD-based product and lives in the United States and Canada can use the trial.

2.2 How many people can use the AutoCAD Raster Design trial?

Only one AutoCAD Raster Design trial is allowed per computer.

2.3 When does the AutoCAD Raster Design 30-day trial begin?

The 30-day trial begins when you run the AutoCAD Raster Design software for the first time. To run AutoCAD Raster Design, double-click the icon on your desktop or launch the application from the Microsoft® Windows® Start menu.

2.4 What counts as 30 days?

The AutoCAD Raster Design trial runs for 30 consecutive calendar days from the moment you first run the application.

2.5 Can I extend my AutoCAD Raster Design trial beyond the 30 days or sign up again for another 30 days?

No, only one 30-day trial of AutoCAD Raster Design software is possible per computer.

2.6 My trial download process was interrupted and I wasn't able to finish the download. What should I do?

To initiate the download of the trial application again, you need to re-register.

2.7 Do I have to uninstall the trial application before I install a purchased version of AutoCAD Raster Design?

No, you can convert your trial version to a full commercial version without uninstalling the trial version. When you purchase AutoCAD Raster Design (through the Autodesk eStore or from a reseller), you receive a new product serial number that you can use to convert the trial to a full commercial version. The new serial number is valid only to activate a stand-alone license. If you need a multi-seat or network license, contact your reseller after you receive the new serial number.

2.8 How do I purchase AutoCAD Raster Design and convert the trial version to a commercial version?

You have several options for purchasing AutoCAD Raster Design and converting your trial version to a commercial version.

- At any time during your 30-day trial you can go to **Image>About Raster Design**, click the **Product Information** button, and choose the **Buy the Product** option. This takes you to a registration page. You can then purchase the product on the Autodesk eStore with a credit card or by using a reseller. If you purchase the product from the Autodesk eStore, you receive a new serial number via email. If you purchase the product through a reseller, the serial number is mailed to you with the product media. Select the **Activate the Product** option, and enter your new serial number to convert the trial to a full commercial license.
- When your trial expires, you see a screen asking if you want to buy AutoCAD Raster Design. Choosing to buy the product takes you to a registration page. You can then purchase the product on the Autodesk eStore with a credit card or by using a reseller. If you purchase the product from the Autodesk eStore, you receive a new serial number via email. If you purchase the product through a reseller, the serial number is mailed to you with the product media. You use the new serial number to convert the trial to a full commercial license.

- At any time during your 30-day trial or after it expires, you can contact your local reseller to purchase AutoCAD Raster Design. To locate a reseller near you, visit www.autodesk.com/reseller.

2.9 What other Autodesk product trials are available?

Many Autodesk® products are available as trial versions. Visit www.autodesk.com and select the product of interest to you to determine whether a trial is currently available.

3. Compatibility

3.1 Can I run AutoCAD Raster Design side by side on my computer with earlier releases of Autodesk Raster Design or other previously purchased Autodesk software?

Yes, AutoCAD Raster Design is designed to run side by side with earlier releases of Autodesk Raster Design, enabling you to make a smooth transition to the new release. You can also run AutoCAD Raster Design side by side with previously purchased Autodesk products.

3.2 Can I uninstall the AutoCAD Raster Design trial without affecting my other software products?

Yes.

3.3 Will I lose access to any data from my current Autodesk Raster Design software while I use the trial?

No. Installing and running the AutoCAD Raster Design Trial will not affect data or your other software.

4. Hardware Requirements

4.1 What are the hardware requirements for AutoCAD Raster Design?

You need 200 MB of available disk space in addition to the minimum system requirements for the Autodesk product upon which AutoCAD Raster Design is installed.

5. Support

5.1 What if I have questions about AutoCAD Raster Design during the trial?

There is no technical support available for the trial at this time. Contact your local Autodesk Authorized Reseller. To locate a reseller near you, visit www.autodesk.com/reseller. For general product information about AutoCAD Raster Design, visit www.autodesk.com/rasterdesign.

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