

Trial Download Frequently Asked Questions

General

How do I learn how to use the AutoCAD Map 3D 2010 software for this trial?

If you are already familiar with AutoCAD® software but would like an introduction to AutoCAD® Map 3D 2010 software, check out the New Features Workshop, available when you first start AutoCAD Map 3D. The New Features Workshop highlights the new features and will help you get up and running fast. Additional useful documentation and tutorials such as GIS Skills for Engineers, Workflow Guide, User's Guide and the Best Practices Guide can be accessed from the Help menu, and online at www.autodesk.com/map3d. If you are new to AutoCAD Map 3D software or would like information about classes and courses in your area, please visit the Autodesk Authorized Training Center website at www.autodesk.com/atc.

How does this trial version differ from a purchased product?

Except for some licensing steps that you are required to take with the purchased AutoCAD Map 3D 2010 product, there is no difference between the AutoCAD Map 3D 2010 trial and the purchased product.

Can I get user manuals for AutoCAD Map 3D 2010 during the 30-day trial period?

Hard copy user manuals are not included with the trial version, but there are electronic resources available. To learn more about new features, you can use the New Features Workshop. You may also find the Help system to be a useful resource. The Help system is comprehensive and includes everything that is covered in the printed manuals, and more. The Help system is easy to use, as you can search quickly for the information you need. The Help system is available from the Help menu.

Does the AutoCAD Map 3D 2010 trial software attempt to communicate with Autodesk?

No. However, you may initiate contact using some features within the product, but no personal information is transmitted through such a contact.

Availability

What media is the AutoCAD Map 3D 2010 software trial available on?

The AutoCAD Map 3D 2010 trial is available on DVD media and as a downloadable file.

Who can use the AutoCAD Map 3D 2010 software trial?

Any person who completes the form and lives in the United States and Canada can use the AutoCAD Map 3D 2010 trial. The trial download of AutoCAD Map 3D 2010 may be available for download in other countries in the near future.

How many people can use the AutoCAD Map 3D 2010 software trial?

Only one AutoCAD Map 3D 2010 software trial is allowed per computer. That said, the trial software can be downloaded and installed on different computers and each will run for 30 days.

When does the AutoCAD Map 3D 2010 software 30-day trial begin?

The 30 days begin when you run AutoCAD Map 3D software for the first time. To run AutoCAD Map 3D 2010, double click the icon on your desktop or launch the application from your Microsoft® Windows® Start menu.

What counts as 30 days?

The AutoCAD Map 3D 2010 software trial runs for 30 consecutive calendar days from the moment you first run the application.

Can I extend my AutoCAD Map 3D 2010 trial beyond the 30 days or sign up again for another 30 days?

No, only one 30-day period of the AutoCAD Map 3D 2010 trial is possible per computer.

My trial download process was interrupted and I wasn't able to finish the download, what should I do?

You will need to re-register to initiate the download of the trial application again.

Do I have to uninstall the trial upon completion and before I install a purchased version of AutoCAD Map 3D 2010 software?

Yes, it is recommended that you uninstall the trial prior to installing the purchased version of AutoCAD Map 3D 2010 software.

What other Autodesk product trials are available?

Many Autodesk® products are available as trial versions. Please visit www.autodesk.com and select the product of interest to you to determine whether or not a trial is currently available.

Compatibility

Can I run AutoCAD Map 3D 2010 side-by-side on my computer with AutoCAD Map 3D 2009/2008/2007/2005/2004 or other previously purchased Autodesk software?

Yes, AutoCAD Map 3D 2010 software is designed to run side-by-side with the AutoCAD® Map 3D 2004/2005/2006/2007/2008/2009 versions, enabling you to make a smooth transition to the new AutoCAD Map 3D software release.

Can I run AutoCAD Map 3D 2010 side by side with other AutoCAD platform-based applications?

Yes, AutoCAD Map 3D 2010 can be installed side by side with any other AutoCAD or Autodesk industry-specific solution, including AutoCAD 2010-based products. These products include AutoCAD, AutoCAD® Architecture, AutoCAD® Civil 3D®, AutoCAD® Electrical, AutoCAD® Inventor® Suite products, AutoCAD® Mechanical, AutoCAD® MEP, AutoCAD® Revit® Suite products, Autodesk® MapGuide® Enterprise, Autodesk® MapGuide® Studio, Autodesk® Revit® Structure, Autodesk® 3ds Max®, Autodesk® Utility Design, Autodesk® VIZ, and AutoCAD® LT software applications.

Can I uninstall the AutoCAD Map 3D 2010 trial without affecting my other software products?

Yes, but you must not uninstall shared files when prompted.

Will I lose access to any data from my current AutoCAD software while I use the trial?

No. Installing and running the AutoCAD Map 3D trial will not affect data or your other software.

Platform and System Requirements

The system requirements for AutoCAD Map 3D 2010 are as follows:

For 32-bit AutoCAD Map 3D 2010

- Microsoft® Windows® XP Professional (SP2)
- Intel® Pentium® or AMD Athlon™ dual-core processor, 1.6 GHz or greater with SSE2 technology
- or
- Microsoft® Windows Vista® Enterprise, Business, or Ultimate
- Intel Pentium 4 or AMD Athlon dual-core processor, 3.0 GHz or greater with SSE2 technology
- 2 GB RAM
- 1280 x 1024 32-bit color (True Color) graphics card, 128 MB or greater*
- 3 GB free disk space for DVD installation or 6 GB free disk space for download installation
- Microsoft® Internet Explorer® 7.0 or later
- DVD drive
- Citrix® XenApp™ 4.5 or 5.0 (optional)
- Feature Data Objects (FDO) Version 3.4 (optional)

For 64-bit AutoCAD Map 3D 2010

- Windows XP Professional x64 Edition (SP2) or Windows Vista Enterprise (SP1)
- AMD Athlon with SSE2 technology
- AMD Opteron™ with SSE2 technology
- Intel® Xeon® with Intel EM64T support with SSE2 technology
- Intel Pentium 4 with Intel EM64T support with SSE2 technology
- 4 GB RAM (recommended)
- 1280 x 1024 32-bit color (True Color) graphics card, 128 MB or greater*
- 3 GB free disk space for DVD installation or 6 GB free disk space for download installation
- Microsoft Internet Explorer 7.0 or later
- DVD drive
- Citrix XenApp 4.5 or 5.0 (optional)
- Feature Data Objects (FDO) Version 3.4 (optional)

Note: AutoCAD Map 3D 64-bit cannot be installed on a 32-bit Windows operating system.

* For graphics cards that support hardware acceleration, DirectX 9.0c or later must be installed.

Support

What if I have questions about AutoCAD Map 3D 2010 during the trial?

There is no technical support available for the trial at this time. Please contact your local Autodesk Authorized Reseller. To locate a reseller near you, visit www.autodesk.com/reseller.

For general product information about AutoCAD Map 3D 2010 software, visit www.autodesk.com/map3d.

To visit the AutoCAD Map 3D discussion group, go to www.autodesk.com/map3d-discussion.

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