

Autodesk Moldflow Insight Web Services 2012

Generic Install Overview and FAQ

The Autodesk logo is displayed in white text on a black rectangular background. The word "Autodesk" is written in a bold, sans-serif font and is rotated 90 degrees counter-clockwise, positioned vertically on the right side of the black bar.

Autodesk®

Revision 01, 16 August 2011.

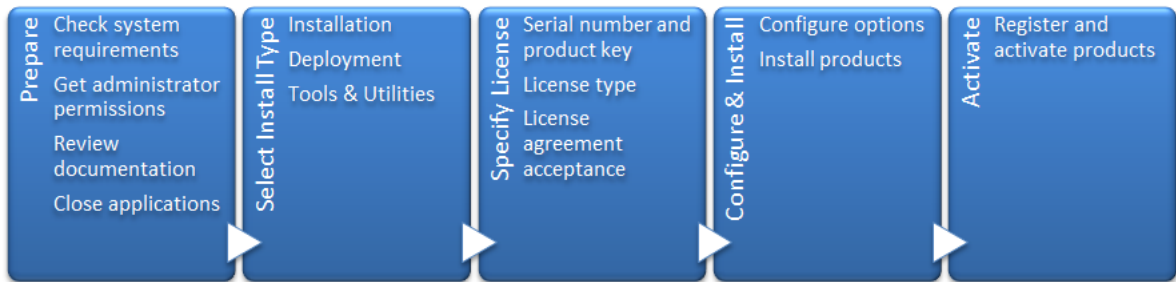
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Overview

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The following diagram shows the major parts of the installation process:



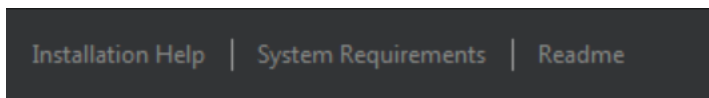
Further details are provided in the following sections.

Prepare for installation

Before starting to install, check the following details:

Confirm that your computer meets the minimum system requirements. If in doubt, click System Requirements at the bottom of the installer screen.

Review product documentation to clarify details such as the type of installation to do (stand-alone or network) and which products to install. Documentation is accessible from links on the lower left corner of the installer:



Ensure that your user name has Administrator permissions to install applications on the computer or network.

Obtain serial numbers and product keys for all products you want to install. These are on the product package or provided at the time you download the software. Close all running applications.

Select install type

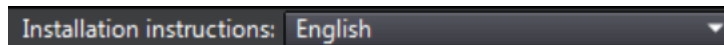
Here is some basic information to help you choose the right path.

Install is recommended for individual users or small groups. The key point is that you will repeat the installation process on each computer. This is the only valid installation type for a stand-alone license, but it can also be used with a multi-seat stand-alone or network license.

Install is the only option for AMIWS.

Select Installer Language

In some Autodesk products, on the first screen of the installer, you can select the language for the installer screens, using this control on the upper right:



Later in the install process, you may be able to select the language for the installed product. For more information, see [Change Product Language](#).

Specify License

The following note provides a general overview. For more detailed information, see the [Licensing Guide](#) for your product.

Autodesk Moldflow Insight Web Services operates with a **stand-alone license**, which is intended for use by one person. The licensed products can be installed on two computers, as long as both instances are not running concurrently.

NOTE: You must have your product serial number available to proceed with the installation.

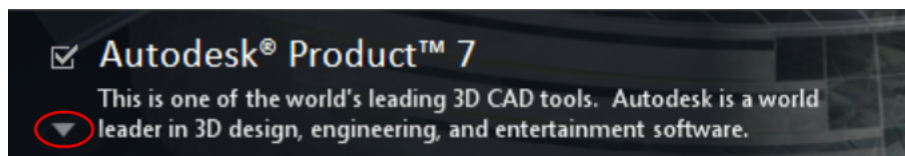
Configure and Install

Installation Path

This path specifies where the product will be installed.

Configuration

Most products have a number of configuration settings. On the Install > Configure Installation page, for any product you have selected to install, you see a triangular control for access to a configuration panel:



Click anywhere in the product box to open the configuration panel. For many products, you can select an installation type, either Typical to accept the default configuration settings, or Custom to review the settings and decide whether to modify them. More information on the configuration settings for your product may exist in an appendix to this guide. After you have configured the settings as required, click the triangle to close the configuration panel.

Installation Types

In a **Typical** install, all of the default settings are used to configure the product. In a **Custom** install, you review the settings on the configuration panel for each product, and decide whether to modify them.

Activate Products

When you run an Autodesk product for the first time, you will be asked to activate the product. If it is connected to the Internet, your computer can communicate directly with Autodesk to complete the activation process.

If your computer is disconnected from the Internet, you can activate later when you are connected. Some products also permit you to activate offline by sending the serial number, request code, and registration data to Autodesk over the Web or by email.

Change Product Language

Autodesk Moldflow Insight Web Services 2012 is available in English and Japanese only.

Both English and Japanese languages are installed on your computer by default, when you select a **Typical** installation.

NOTE: If you select a **Custom** installation and choose not to install Japanese, if you change your mind at a later date, you must uninstall the product and reinstall with the Japanese language pack.

To switch to another language

Launch the program, then click  and select the **Options** button at the bottom of the dialog.

Select the **Language and Help System** tab and select the language from the **Language** drop-down menu.

Add/Remove Features

If you create a Custom install, you can change your selection using the Add or Remove Features option in the installer.

Launch the **Control Panel** from the Windows Start menu.
Select Autodesk Moldflow Insight WS 2012 from the list of programs, and click **Uninstall/Change**.
Select **Add or Remove Features** and make your adjustments.

Uninstall

The Uninstall feature enables you to remove this product from your computer. You should remove this product from your computer if you plan to upgrade it with a newer version, or if you would like to install Japanese but chose not to during your last installation.

Launch the **Control Panel** from the Windows Start menu.
Select Autodesk Moldflow Insight WS 2012 from the list of programs, and click **Uninstall/Change**.
Select **Uninstall** then click **Uninstall** again to confirm.

Frequently Asked Questions

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For help with topics not addressed here, go to www.autodesk.com/support.

What if I have lost my serial number or product key?

Check your product packaging or purchase records, if available, or contact Autodesk Customer Service (at www.autodesk.com/customerservice) for assistance.

Why do I need to activate a product after installation?

Activation verifies for Autodesk and for you as a license holder that your Autodesk product is installed on an eligible computer. The activation process improves license security and management.

Where can I find product license information after installation?

Select **Help** menu > **About Autodesk Moldflow Insight WS 2012**.

What if I want to install to a different location?

You can do this by changing the installation path to another valid drive or folder on your computer. Autodesk tools, utilities, and service packs will be able to find the installed location.

After installation, how can I change product configuration, repair, or uninstall the product?

Launch the **Control Panel** from the Windows Start menu.
Select Autodesk Moldflow Insight WS 2012 from the list of programs, and click **Uninstall/Change**.

The installer opens in maintenance mode, and directs you through the process.

NOTE: If you remove Japanese using the Add or Remove Features button, if you change your mind later, you must uninstall the product and reinstall with the Japanese language pack. You cannot use the Add or Remove Features button to add Japanese.
