Autodesk® entertainment creation suites 2010 and Autodesk® real time animation suites 2010

Readme first

Congratulations on your purchase of the Autodesk® Media & Entertainment Suites. Please take a few minutes to read the following notes before installing the products in your Suite.

Installation & Licensing

The serial number and product key provided on the back cover of the Suite DVD case activates all products in the Suite.

Each of the products in the Suite must be installed individually from its respective application DVD. We recommend you read the installation instructions for each product, as installation procedures may differ slightly.

Online Registration and Activation

You must register and activate your license for the Autodesk® Media & Entertainment Suite you have purchased. You can do this either by clicking on "Activate" from the "Activation" dialog when launching a software product or from the product's Help menu.

Once you have activated one product in the Suite, you do not need to repeat this process for the others.

Note that If you do not enter the license serial number and product key during the initial installation process, you will have to register each product separately.

Autodesk

To create a new user account and activate your license, perform the following:

1. Launch one of the products you just installed
2. In the Product *Activation* dialog, select '*Activate*' or select Help → About and click the *Product License Information* button. From there you can click "Activate". If you are running Maya, you will need to select Help → Licensing to access the "Activate" dialog.
3. Enter the serial number and product key located on the back of the DVD case
4. On the *Register Today* page, select '*Get an Activation Code*' and click *Next*.
5. From the Log In page, click the '*Create a User ID Now*' link
6. Fill out the *Create User ID* form and click *Next*.
7. Fill out the *Account Information* form and click *Next*.
8. On the *Choose Account* page, select your user account and click *Next*.

   You are notified of your registration and activation status on the *Registration Activation Confirmation* page.
9. Click *Finish*.

   You will receive an email confirmation. Keep this for your records.

If you already have a user account on autodesk.com, you can use it to activate your new license as follows:

1. Launch one of the products included in your suite
2. In the Product *Activation* dialog box, select *Activate* and click *Next*.
3. On the *Register Today* page, select *Get an Activation Code* and click *Next*.
4. Enter your *User ID* and *Password* and then click Log In.
5. On the *Choose Account* form, select your user account and click *Next*.

   You are notified of registration and activation status on the *Registration Activation Confirmation* page.
6. Click *Finish*

   You will receive an email confirmation. Keep this for your records.

Licensing

Standalone licensing

If you have purchased a standalone license, you can install and run all software products in the Suite from a single computer system simultaneously. Before installing, verify that your computer system meets the minimum system requirements for the M&E Suites at: http://www.autodesk.com/mesuites-systemrequirements..

<u>Network licensing</u>

If you have purchased a network license, only one system on the network can use the license at a time.

If you install all products on a single computer system, you can run all your products simultaneously.

If you install the products on multiple systems, you can only run the products installed on one system at a time. To run products installed on multiple systems simultaneously, you will need a multiple-seat network license.

<u>Upgrading to a Suite License</u>

If you have a standalone license for a product included in a Suite, you can upgrade to a Suite license to take advantage of the additional product offerings. To convert the license, you will have to uninstall the product, and then reinstall it using the Suite license information (serial number and product key).

Before you uninstall the product, we recommend you transfer your standalone license to another user or system using the *License Transfer Utility,* accessible through Start Menu→Programs→Autodesk→‹your product›→License Transfer Utility. This exports the license to the Autodesk server so that another system can import it.

Note that when a product is activated and registered on a computer system, the product is bound to that license. If you want to use a different license, you will have to reinstall the product and enter the new license information (serial number & product key)

Minimum System Requirements

The minimum system requirements to run M&E Suites may differ slightly from the requirements to run individual products. We recommend you review Suite requirements before installing the Suite at: http://www.autodesk.com/mesuites-systemrequirements

Known Issues and Limitations

- Because of its embedded real time engine, MotionBuilder consumes close to 100% of the CPU when it is running. To avoid performance degradation for other applications running at the same time on the same system, simply minimize MotionBuilder to the toolbar. This will reduce its CPU consumption to the minimum;
- The Autodesk "license Transfer Utility" installed with each product in the Suite will be removed upon uninstalling Mudbox, thus breaking all links to this utility for the remaining products on the system. The workaround is to reinstall Mudbox.
- Network licensing:

- Suites licenses that are installed on the network can only be checked out by one system at a time (refer to the "Network Licensing" section above). For another user to be able to run any of the products on another machine using the same Suite license, <u>all</u> products must be closed on the first system.
- Matchmover and Toxik will fail to start if Maya licensing was not configured properly. Workaround is to reinstall Maya, Matchmover and Toxik, providing accurate licensing configuration information at install time.
- Autodesk products installed on your system will fail to run after uninstalling Direct Connect
- On your first attempt to activate a product in the Suite, you may experience a timeout or obtain an error stating that the online activation request could not be processed. We suggest users to try again as chances are the activation will be processed properly on the second attempt. If the problem persists, contact Autodesk