Autodesk

Autodesk Mudbox 2011 – Service Pack 1 – Install Notes

(Windows 7®, Vista®, XP®, and Mac OS X)

This document contains installation instructions for Autodesk Mudbox® 2011 – Service Pack 1.

For information on specific improvements contained in Mudbox 2011 Service Pack 1, see the **What's Fixed** section in the Mudbox Help at: www.autodesk.com/mudbox-v2011-releasenotes

Important:

- You must be logged in as system administrator to install Autodesk Mudbox 2011 – Service Pack 1.
- You must uninstall Mudbox 2011 and delete your Mudbox user settings before installing the update.
- If operating Mudbox in a network license configuration, install Autodesk Mudbox 2011 – Service Pack 1 on all client machines.

Step 1: Download Autodesk Mudbox 2011 – Service Pack 1

From the Mudbox **Data and Downloads** page, download the appropriate file for your operating system:

32-bit Windows: autodesk_mudbox_2011sp1_english_win_32bit.exe
64-bit Windows: autodesk_mudbox_2011sp1_english_win_64bit.exe
Mac OS X: autodesk_mudbox_2011sp1_english_mac_osx.dmg

Step 2: Uninstall Mudbox 2011

Windows

1. Open the **Control Panel** (Start > Control Panel) and do one of the following:
   - (Windows XP) Open **Add or Remove Programs**.
   - (Windows Vista and Windows 7) Open **Programs > Programs and Features**.
2. Select **Autodesk Mudbox 2011**.
3. Click **Remove** or **Uninstall**.
4. Follow the instructions in the window that appears.

Mac OS X

1. Navigate to the Mudbox directory (by default, `/Applications/Autodesk/Mudbox2011`).
2. Drag the Mudbox2011 application to the trash.
3. Open a Terminal window and execute the following commands, where `<productKey>` is your product key:
   ```
   adlmreg –u S <productKey> 2011.0.0.F
   adlmreg –u N <productKey> 2011.0.0.F
   ```

This ensures that product information is properly removed from the ProductInformation.pit file.

Step 3: Delete Mudbox 2011 user settings

Windows

1. Navigate to one of the following:
   - (Windows XP) `<drive>:\My Documents\Mudbox\2011 (64-bit: 2011-x64)`
   - (Windows Vista and Windows 7)
     `<drive>:\Users\<username>\Documents\Mudbox\2011 (64-bit: 2011-x64)`
2. Delete the **settings** folder.

Mac OS X

1. Navigate to `/Users/<username>/Library/Preferences/Mudbox/2011`.
2. Delete the **settings** folder.
3. Navigate to `/Users/<username>/Library/Application Support/Autodesk`.
4. Delete the **Mudbox 2011** folder.

Step 4: Install Mudbox 2011 – Service Pack 1

1. Double-click the **.exe** or **.dmg** file you downloaded to launch the installer.
2. Follow the instructions and click **Next** when prompted.
3. Click **Finish**.

If you encounter any installation or licensing issues, see the Mudbox 2011 Installation Guide PDF at:

www.autodesk.com/mudbox-docs

or consult:

www.autodesk.com/mudbox-support