

Questions and Answers

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1. General Product Information

1.1 What is Autodesk® SketchBook® Pro 2011 software?

Autodesk® SketchBook® Pro 2011 paint and drawing software enables you to transform your desktop computer, laptop, or tablet PC into a digital sketchpad.

Building on its versatility, quality, and streamlined user-experience, SketchBook Pro 2011 extends the workflows of SketchBook Pro 2010 software with a wide variety of enhancements, including a more intuitive user interface, extensive brush and palette customization, and the ability to fine-tune images and adjust layers directly within SketchBook Pro.

1.2 What types of hardware can I run Autodesk SketchBook Pro on?

Autodesk SketchBook Pro 2011 runs on Microsoft® Windows® XP, Windows Vista®, Windows® 7 and Mac® operating systems.

SketchBook Pro for OS® X supports Intel®-based Mac systems only.

1.3 What are the System Requirements for Windows?

- 800 MHz CPU Microsoft Windows XP, Windows Vista, or Windows 7
- 256 MB of RAM
- Graphics card capable of 1024 x768 display
- We recommend that you use a pressure-sensitive tablet and pen for optimal experience.

1.4 What are the System Requirements for Mac?

- Mac OS X, Version 10.5, 10.6, Intel-based CPU only
- 256 MB of RAM
- Graphics card capable of 1024 x 768 display
- We recommend that you use a pressure-sensitive tablet and pen for optimal experience.

1.4 What languages are supported?

SketchBook Pro is localized into 8 languages:

English, French, Italian, German, Spanish, Japanese, Korean, Simplified Chinese and Traditional Chinese.

1.5 Can I use SketchBook Pro to make photographs into images that look like paintings?

No, SketchBook Pro does not have filters or brushes for creating natural media effects (i.e. water color, oil paint).

2. Installation, Configuration, and Licensing

2.1 I am a current user of SketchBook Pro 2010. Is there an upgrade offer for the 2011 version?

Yes, as an existing customer, you are entitled to purchase the upgrade version.

You can purchase a license directly through the online Autodesk Store (available for international purchase) or you can purchase through any Autodesk Authorized Reseller.

2.2 Is there a Trial version to try out?

Yes, the full featured trial version can be downloaded from www.autodesk.com/trysketchbookpro. The trial runs for 15 non-consecutive days, allowing you to explore the application at your own pace.

2.3 How do I upgrade my Trial to the full version?

If you like the trial version, you can purchase a license directly through the online Autodesk Store (available for international purchase) or you can purchase through any Autodesk Authorized Reseller.

Once you receive an Activation Code, you simply enter this into the Activation Dialog of the Trial version. This converts the trial permanently into the full featured application.

2.4 Am I allowed to install SketchBook Pro on multiple machines??

It is possible to install Sketchbook Pro on multiple machines; however, all users are subject to the End User License Agreement, section 3, which describes allowable and permitted uses.

2.5 I am getting new hardware. Can I transfer my license to a new machine if it is a different platform?

If you are switching to new hardware (Mac to Windows or vice versa) you simply need to install and use your Activation Codes to activate SketchBook Pro on your new hardware.

3. Compatibility and Interoperability

3.1 Does SketchBook Pro 2011 work with older Macs?

No, this version is no longer delivered as a Universal Binary, so PPC Mac systems are not supported.

3.2 What file formats can I read and write?

SketchBook Pro reads and writes many common formats including TIFF, JPEG, PNG, BMP, and GIF.

You can set a preference that lets you save background transparency for TIFF and PNG formats

You can also read and write PSD files to move layered sketches back and forth between Adobe® Photoshop® software.

3.3 Can I use a mouse with SketchBook Pro?

For freehand sketching, SketchBook Pro is optimal with pen-based input, so to take full advantage of brush quality and the user interface, a tablet PC or a tablet devices (like those offered by Wacom®) is recommended.

A mouse and keyboard are ideal for image editing, cropping and text input tasks.

3.4 How does this differ from the App versions, SketchBook Mobile and SketchBook Pro for iPad
Autodesk® SketchBook® Mobile and Autodesk® SketchBook® Pro for iPad® are designed specifically for the respective devices and operating system. They use the same painting engine as the desktop version of SketchBook Pro, but the user interface and feature set are tuned specifically to meet the device form factor and hardware capabilities.

3.5 Can I move files back and form between the Apps and the desktop versions of SketchBook Pro?
SketchBook Pro for Mac and Windows can open both flattened images and PSD files created from the Apps.

SketchBook Mobile and SketchBook Pro for iPad does not support importing files, other than flattened images from the Photo Library.