



## Terms and Conditions—North America

Your purchase of Subscriptions will be subject to the terms and conditions set out below, and all Subscriptions purchased by you now or at any time hereafter will be subject to the terms and conditions set out below, subject to the provisions of Section 8.9.

### 1. DEFINITIONS

The following Definition shall apply to the terms and conditions of your Subscriptions:

**"Ancillary Product"**: any product (other than an Extension or a Release) which Autodesk may furnish to you from time to time as part of the Autodesk Subscription.

**"Ancillary Services"**: any services or benefits (other than, where applicable, delivery of an Extension, Release or Ancillary Product or Support) which may be provided to you from time to time as part of the Autodesk Subscription in your country, and which (where applicable) are further described in Exhibit B and/or at the Autodesk Subscription Center (<http://www.autodesk.com/subscriptionlogin>) (or an Autodesk publication analogous thereto) published and/or amended by Autodesk from time to time. Autodesk reserves the right at its discretion to add or remove Ancillary Services to the Autodesk Subscription from time to time, without prior notification to you, and to make them available only in English. Some Ancillary Services may not be available for your Software Product.

**"Autodesk"**: the Autodesk company from whom, or doing business in the country of the Reseller from whom (as the case may be) you purchased Subscriptions.

**"Autodesk Software License"**: Autodesk Inc.'s standard end-user license agreement included with each copy of a Software Program granting you a license to use that Software Program.

**"Autodesk Subscription"**: the Autodesk program and rules under which you can purchase Subscriptions.

**"Autodesk Subscription Center"**: the website dedicated to the Autodesk Subscription .

**"Business day"**: a day which is not a Saturday, a Sunday or an Autodesk designated holiday.

**"Customer Information Form"**: the form completed by you and submitted to a Reseller or to Autodesk providing the information necessary to purchase Subscriptions.

**"Effective Date"**: the date described in Section 6.1.

**"Extension"**: a license to use a modular addition to a Software Program incorporating corrections, enhancements or Autodesk Subscription information which supplement and enhance that Software Program.

**"Release"**: a license to use a full commercial version of a Software Program incorporating all Extensions relating to that Software Program offered by Autodesk since the preceding version of that Software Program and which enhances or improves the functionality of the preceding version of that Software Program, and for which Autodesk normally charges a fee. A Release includes the documentation customarily provided by Autodesk with a Software

Program. A "Release" does not include: (a) an Extension; or (b) a future Autodesk computer program that is a separate product and not a direct successor to a Software Program.

**"Reseller":** a person or company that sells Subscriptions for a particular Software Program.

**"Software Program":** a copy of an Autodesk Inc. computer program which you are licensed by Autodesk Inc. to use and for which you have purchased Subscription.

**"Subscription":** the entitlement to receive Extensions, Releases, Ancillary Products, Ancillary Services and Support, if any, made available by Autodesk under the Autodesk Subscription during the Term.

**"Subscription Fee":** the fee paid by you for a Subscription.

**"Support"** means the support services more particularly described in Exhibit A.

**"Term":** the term set out in Clause 6.1.

**"User":** one (1) individual (per Software Program) designated by you as your representative for submitting requests and eligible to receive answers to requests under Support.

**"You":** the individual or entity who purchases Subscriptions.

## **2. GRANT**

### **2.1 Subscription Grant**

Autodesk grants you a Subscription for each Software Program listed on your Customer Information Form for the Term. Your use of Extensions, Releases and Ancillary Products shall be governed by the terms of the Autodesk Software License included with them, or in the absence of an Autodesk Software License, by the Autodesk Software License included with the Software Program to which the Extension, Release or Ancillary Product relates. You may only use an Extension or a Release to replace or supplement a prior version of the Software Program. You may not distribute, rent, loan, sell, sublicense or otherwise transfer or market any Extension, Release or Ancillary Product to any other person without Autodesk's prior written consent. If you wish to purchase a Subscription for any Software Program licensed to you as part of a network version, then you must purchase a Subscription for each license incorporated in that network version. To purchase a Subscription, you must be registered with Autodesk as the holder of a copy of the most current version of the Software Program which you wish to place under Subscription.

### **2.2 Support Grant**

2.2.1 Autodesk shall provide Support for Software Programs, and Extensions and Releases related to those Software Programs (referred to collectively as "Software") to you via your User only. Provision of Support shall be governed exclusively by these Terms and Conditions. You may not transfer or market, or provide support to third parties using, Support without the prior written consent of Autodesk.

2.2.2 Autodesk shall only be responsible for providing Support for: (a) the most current Release of a Software Program; (b) any Extensions to that Release; and (c) the immediately preceding Release of that Software Program, and then only for a period of six (6) months after the date Autodesk makes the most current Release of that Software Program commercially available.

2.2.3 Autodesk is not obliged to provide Support requested as a result of: (a) operation of the computer on which Software is installed in environmental conditions outside those prescribed by the computer manufacturer; (b) operation of the Software with a version of the operating system software other than that specified by Autodesk; (c) failure to maintain the computer on which Software is installed or used in accordance with standards prescribed by the computer manufacturer; (d) failure to ensure that your personnel and staff are fully trained in the use and operation of Software; (e) Software serviced,

maintained or modified by anyone other than Autodesk or an Autodesk Authorized Reseller; or (f) your computer hardware failing to meet the minimum specification prescribed by Autodesk for use with the Software.

2.2.4 You must: (a) Ensure that your User submits Support requests in accordance with these Terms and Conditions; and (b) at all times maintain Subscription for all licenses of Software held by you.

### **2.3 Ancillary Services**

Autodesk may provide Ancillary Services to you subject to and in accordance with these terms and conditions and any supplementary terms and conditions and customer obligations applicable to each type of Ancillary Service, which applicable supplementary terms and conditions and customer obligations must be accepted by you prior to accessing and using those Ancillary Services. Unless and until you accept the supplemental terms and conditions applicable to a particular Ancillary Service, you agree that Autodesk is under no obligation to provide such Ancillary Service to you.

**AUTODESK DOES NOT GUARANTEE THAT IT WILL MAKE AVAILABLE, AND YOU ACKNOWLEDGE THAT YOU MAY NOT RECEIVE, ANY EXTENSION, RELEASE, ANCILLARY PRODUCT OR ANCILLARY SERVICE DURING THE TERM OF YOUR SUBSCRIPTIONS.**

### **2.4 Amendment to Autodesk License Agreement**

For the duration of the Term of this Agreement only, Autodesk hereby agrees to amend the EULA governing your use of a Release or Extension provided to you under Subscription, by replacing the first paragraph of the EULA entitled "Upgrades", with the following language which extends your rights:

*Upgrades: If this Software is labeled as an UPGRADE ("New Version") to software previously licensed to you ("Previous Version"), you may continue to use the Previous Version and all other prior versions of that Software still in your possession ("Other Prior Versions"), on your computer, provided the following conditions are met: (i) use shall be subject to all other provisions of this Agreement; (ii) the New Version, the Previous Version and any Other Prior Versions are installed on the same computer; (iii) neither the New Version, the Previous Version nor any Other Prior Version shall be used concurrently; (iv) the Previous Version and/or any Other Prior Versions, or any permitted copies thereof, are not transferred to another computer unless all permitted copies of the New Version are also transferred to the same computer; and (v) you acknowledge that any obligation Autodesk may have to support the Previous Version and/or any Other Prior Versions of the Software may be ended at any time. Additionally, if this New Version is a Network Version, then your users may continue to use this New Version or the Previous Version or any Other Prior Version provided the maximum number of concurrent users of any version of this Software does not exceed the maximum number of users of this Software licensed to you.*

*Autodesk shall have the right to conduct an audit on your premises or by electronic means to ensure that your use of all/any versions of the Software complies with the provisions of this Agreement. In the event any audit discloses a breach of this Agreement, Autodesk reserves the right to terminate this Agreement and/or recover damages, attorney's fees, and costs, including the cost of the audit.*

*If this New Version is labeled as a CROSSGRADE, the provisions of the preceding paragraphs shall not apply, and you must destroy all copies of the Previous Version, including any copies resident on your hard disk drive, and upon request by Autodesk return any Documentation to Autodesk or your Autodesk Authorized Reseller within sixty (60) days of acquiring the New Version. Autodesk reserves the right to require you to show*

*satisfactory proof that the Previous Version has been destroyed.*

*In the event Autodesk or an authorized third-party in connection with the Software licensed to you hereunder provides you additional software that supplements or extends the Software, that additional software shall be subject to the terms and conditions of this Agreement unless otherwise specified at the time of delivery.*

### **3. PURCHASES; RENEWALS**

**3.1 Purchases.** When you purchase Subscriptions, Autodesk will email, fax or mail you instructions on how to access Autodesk Subscription information and Support on the Autodesk Subscription Center, where you may confirm the Software Programs covered by your Subscription by viewing a coverage report.

**3.2 Renewals.** Prior to expiration of your Subscriptions, you may purchase a renewal of some or all of those Subscriptions for an additional term (“Renewal Term”) from a Reseller or Autodesk. Unless otherwise agreed by Autodesk, if you do not purchase renewal for your Subscriptions prior to expiration of the Term, your Subscriptions will automatically expire, and you will no longer be able to renew those Subscriptions. Unless otherwise agreed by Autodesk, if you wish to reinstate an expired Subscription, you must purchase both the then-current Release and a Subscription for that Release. You may confirm the Software Programs for which Subscription has been renewed by viewing the coverage report on the Autodesk Subscription Center.

### **4. AUTODESK SUBSCRIPTION ADDITIONS**

Subscriptions purchased for additional Software Programs shall be added to your Autodesk Subscription account on a prorated annualized basis, rounded up or down (as determined by Autodesk), and synchronized to the Effective Date of your Subscription or Subscription renewal.

### **5. DELIVERY**

Extensions, Releases or Ancillary Products shall at Autodesk’s discretion be (a) shipped to you C.P.T. (Carriage Paid To) from Autodesk’s fulfillment facility the address specified on your Customer Information form, or (b) shipped to you via an Autodesk authorized third party or (c) available for download at the Autodesk Subscription Center. Autodesk will notify you by email, fax or mail of availability of an Extension, Release, or Ancillary Product and the delivery method. If Autodesk ships to you, it will make commercially reasonable efforts to deliver within thirty (30) days of its notice, but shall not be liable for any losses or expenses incurred by you as a result of late delivery.

### **6. TERM AND TERMINATION**

**6.1 Effective Date; Term.** The effective date (“Effective Date”) of the initial term of your Subscriptions will be (a) if you purchase Subscriptions directly from Autodesk, the date Autodesk accepts your order, or (b) if you purchase Subscriptions from a Reseller, the date confirmation of your purchase is received by Autodesk from an Autodesk authorized channel partner. Renewal Terms of Subscriptions shall commence on an anniversary of the Effective Date. The Initial Term of your Subscriptions will continue for one (1), two (2) or three (3) years from the Effective Date, depending on the length of term for which you qualify, select and purchase. Renewal Terms of your Subscriptions will continue for one (1), two (2) or three (3) years from the anniversary of the Effective Date immediately following the end of the Initial Term or the immediately preceding Renewal Term (as the case may be), depending on the length of Renewal Term which you select and purchase. Autodesk will endeavour to confirm your purchase within 48 hours after the Effective Date or relevant anniversary of the Effective Date (as the case may be).

**6.2** Each of Autodesk and you may immediately terminate your Subscriptions if either party fails to perform its obligations under these terms and conditions and such failure continues for thirty (30) days after written notice by the non-defaulting party.

**6.3** Autodesk may suspend or terminate your Subscriptions if you fail to pay Autodesk or your Reseller (as the case may be) for a Subscription or renewal in accordance with their terms. Autodesk may terminate your Subscriptions at any time for convenience, in which case Autodesk shall refund that proportion of the Subscription Fee you paid which equals the unexpired portion of the then current term.

## **7. LIMITATION OF LIABILITY; NO WARRANTIES**

IN NO EVENT WILL AUTODESK BE LIABLE FOR DAMAGES FOR FAILURE TO MANUFACTURE OR MAKE COMMERCIALY AVAILABLE EXTENSIONS, RELEASES, ANCILLARY PRODUCTS OR ANCILLARY SERVICES OR SUPPORT DURING THE TERM OF YOUR SUBSCRIPTIONS. IN NO EVENT SHALL AUTODESK BE LIABLE FOR COSTS OF PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES. IN NO EVENT WILL AUTODESK BE LIABLE FOR INDIRECT, CONSEQUENTIAL, SPECIAL OR INCIDENTAL DAMAGES OR LOSS OF PROFIT, LOSS OF USE OR LOSS OF DATA HOWSOEVER CAUSED OR ARISING. THE TOTAL CUMULATIVE COLLECTIVE LIABILITY OF AUTODESK FOR ALL COSTS, LOSSES OR DAMAGES FROM ALL CLAIMS, ACTIONS OR SUITS HOWSOEVER CAUSED OR ARISING FROM OR IN RELATION TO YOUR SUBSCRIPTIONS HEREUNDER SHALL BE LIMITED TO YOUR DIRECT DAMAGES AND SHALL NOT EXCEED THE SUBSCRIPTION FEES PAID BY YOU FOR THE SUBSCRIPTIONS IN REPECT OF WHICH THE CLAIM ARISES. THESE LIMITATIONS WILL APPLY EVEN IF AUTODESK HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE. THIS LIMITATION WILL APPLY EVEN IF AUTODESK HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. YOU ACKNOWLEDGE THAT THE SUBSCRIPTION FEE REFLECTS THIS ALLOCATION OF RISK.

AUTODESK SHALL HAVE NO RESPONSIBILITY OR LIABILITY WHATSOEVER ARISING FROM LOSS OR THEFT OF ANY EXTENSION, RELEASE OR ANCILLARY PRODUCT. YOU ARE SOLELY RESPONSIBLE FOR SAFEGUARDING EXTENSIONS, RELEASES AND ANCILLARY PRODUCTS FROM LOSS OR THEFT AND FOR PROTECTING YOUR INVESTMENT THROUGH INSURANCE OR OTHER APPROPRIATE MEANS.

Nothing contained in these terms and conditions limits Autodesk's liability to you in the event of death or personal injury resulting from Autodesk's negligence. These limitations shall be in addition to, and not in substitution for, the limitations of liability set out in any applicable Autodesk License Agreement.

SAVE AS SET OUT IN ANY APPLICABLE AUTODESK LICENSE AGREEMENT, TO THE MAXIMUM EXTENT PERMITTED BY LAW AUTODESK MAKES NO WARRANTIES, REPRESENTATIONS OR CONDITIONS OF ANY KIND CONCERNING ANY EXTENSION, RELEASE, ANCILLARY PRODUCT, ANCILLARY SERVICE OR SUPPORT, EITHER EXPRESS OR IMPLIED BY STATUTE OR OTHERWISE IN LAW OR FROM A COURSE OF DEALING OR USAGE OF TRADE INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. AUTODESK SPECIFICALLY DOES NOT WARRANT THAT: (A) SUPPORT WILL ENSURE THAT THE OPERATION OF SOFTWARE WILL BE ERROR FREE OR UNINTERRUPTED; (B) ERRORS WILL BE CORRECTED; (C) AUTODESK WILL RESOLVE ANY SUPPORT REQUEST BY A USER; OR (D) THAT ANY RESOLUTION PROPOSED BY AUTODESK OF A SUPPORT REQUEST WILL MEET YOUR EXPECTATIONS OR REQUIREMENTS. NOTHING IN THESE TERMS AND CONDITIONS RESTRICTS THE EFFECT OF WARRANTIES OR CONDITIONS WHICH MAY BE IMPLIED BY LAW WHICH CANNOT BE EXCLUDED, RESTRICTED OR MODIFIED.

## **8. GENERAL**

**8.1 Governing Law.** The rights and obligations of the parties under these terms and conditions shall be governed by and construed : (a) if you purchase Subscriptions in

Canada, Mexico or the United States of America, according to the laws of the State of California (excluding rules regarding conflicts of law) and the United States of America, and the parties hereby submit to the exclusive personal jurisdiction of and venue in the Superior Court of the State of California, County of Marin or the United States District Court for the Northern District of California in San Francisco; or (b) if you purchase Subscriptions in any other country, under the laws of the country of Autodesk's registered place of business, and you submit to the jurisdiction of the courts in that country for the adjudication of any dispute arising under these terms and conditions. Regardless of where you purchase Subscriptions: (a) you hereby consent to service of process being effected upon you by registered mail sent to the address set forth on your Customer Information Form; and (b) Notwithstanding the foregoing, prior to submission of any dispute arising under your Subscriptions or these terms and conditions to the courts for adjudication, Autodesk and you shall try to settle any such disputes.

**8.2 Force Majeure.** Autodesk will not be liable for any loss, damage or penalty resulting from delays or failures in performance resulting from acts of God, supplier delay or other causes beyond Autodesk's reasonable control.

**8.3 Assignment; Modification; Waiver.** You may not assign any right or license or delegate any duty under these terms and conditions without Autodesk's prior written consent. Autodesk may assign or sub-contract any of its rights or obligations hereunder. No modification of these terms and conditions or waiver of rights will be effective unless agreed in writing by the party to be charged. Waiver of any breach or default will not constitute waiver of any other right under these terms and conditions or any subsequent breach or default.

**8.4 United States Export Controls.** U.S. law prohibits or restricts distribution, export or re-export of an Extension, Release, Ancillary Product or Ancillary Service or technical data or Support to (a) Cuba, Iran, Libya, Sudan, or any other embargoed country, (b) any destination requiring a license from the United States Government unless such license is obtained; or (c) persons or organizations on the U.S. Table of Denial Orders, the Entity List, or the List of Specially Designated Nationals and Blocked Persons. By purchasing a Subscription you certify that you are neither a citizen of Cuba nor a resident of any embargoed country nor an individual on the Table of Denial Orders, Entity List, or List of Specially Designated Nationals and Blocked Persons nor a representative or employee of any organization on any of these denial lists.

**8.5 Entire Agreement; Severability.** Unless explicitly specified herein, these terms and conditions, and any documents they refer to constitute the entire agreement between the parties concerning Subscriptions and merges and supercedes any prior or contemporaneous agreements, discussions, or understandings. In the event of a conflict between the terms and conditions of this Agreement and those of an Autodesk Software License, the terms and conditions of this Agreement shall apply. In the event of a conflict between Autodesk supplementary terms and conditions and those contained herein, the supplementary terms and conditions shall apply. Terms stipulated by you on any purchase of Subscriptions or in any Subscription-related communication by you which purport to vary these terms and conditions shall be void and of no effect unless agreed in a writing signed by an authorized representative of Autodesk or notified to you by Autodesk in accordance herewith. If a court of competent jurisdiction determines in a final non-appealable judgement that any provision of these terms and conditions is unenforceable, such provision will be enforced as nearly as possible in accordance with the stated intention of the parties, while the remainder of these terms and conditions will remain in full force and effect.

**8.6 Notices.** Notices shall be in writing and may be sent by mail or electronic mail. Notices from Autodesk to you shall be effective 1) in the case of notices by email when sent to the email address set out on your Customer Information Form or 2) in the case of notices

by mail, five (5) days after sending by regular post to the address set out on your Customer Information Form. Notices from you to Autodesk shall be effective when sent (and received by Autodesk) via electronic mail to: If you purchased Subscriptions in North America or South America, [subscription-team@autodesk.com](mailto:subscription-team@autodesk.com); if you purchased Subscriptions in Europe, Africa or the Middle East, [EMEAsubscriptions@autodesk.com](mailto:EMEAsubscriptions@autodesk.com); or if you purchased Subscriptions in the Asia-Pacific Region, [ap.subscriptions@autodesk.com](mailto:ap.subscriptions@autodesk.com)

**8.7 Privacy.** You consent to Autodesk maintaining and using the details provided by you on your Customer Information Form (and/or any other details provided by you hereunder) in accordance with Autodesk's then current Privacy Policy (including transferring those details to Autodesk contractors outside of the EU solely for Autodesk processing purposes) in order to meet its obligations to you hereunder. Autodesk's current Privacy Policy can be reviewed at [www.autodesk.com/privacy](http://www.autodesk.com/privacy) and/or is available from your local Autodesk office.

**8.8 Survival.** Sections 7 and 8 of these terms and conditions shall survive termination of all or any of your Subscriptions.

**8.9 Revised Terms and Conditions.** Autodesk may revise these terms and conditions, supplementary terms and conditions, and Ancillary Services at any time and will notify you by email of any such revision. If you do not accept said revisions, you must notify Autodesk in writing within 30 (thirty) days of the date of Autodesk's notification to you. If you do so notify Autodesk, your existing Subscriptions will continue to be governed by these terms and conditions until the end of their then current Term, at which time your Subscriptions shall expire. If you do not so notify Autodesk, or if you place new orders for, or renew your Subscriptions, you will be deemed to have accepted the revisions for all your Subscriptions. Notwithstanding the foregoing, in the event Autodesk revises these terms and conditions, supplementary terms and conditions or Ancillary Services, you will not be entitled to any additional benefits or services offered thereunder absent the payment to Autodesk of the appropriate fee related to said revision, if any.

**EXHIBIT A - SUPPORT SERVICES**

**Users:**

- (1) Must submit requests in either English or Spanish, if you purchase Subscriptions in Mexico, Central America or South America;
- (2) Must submit requests in English or French if you purchase subscriptions in the United States or Canada;
- (3) Must submit requests in one of the following languages: English, French, Italian, German, Spanish, if you purchase Subscriptions in Europe, Africa or the Middle East;
- (4) Must submit requests in one of the following languages: English, Japanese, Chinese, Korean, if you purchase Subscriptions in the Asia Pacific Region. Requests will be answered in the language of the request;
- (5) May submit Support requests (“requests”), but all requests must relate solely to your use of the Software covered by Support.
- (6) Must submit requests only via the Autodesk Subscription Center, following the instructions and procedures stated there.

**Autodesk will:**

- (1) Provide Support to you via the User during the hours of 9 am to 5 pm local time on Business Days.
- (2) Respond to a request properly submitted by a User within two (2) business hours on a Business Day from the date and time that request was submitted by posting responses to the Autodesk Subscription Center and notify the User by email when a response to a request has been posted. Autodesk support staff may elect to contact Users by email or telephone to facilitate resolution of specific issues. This response will consist either of: (a) a suggested problem resolution; (b) a request for more detailed information or clarification which will enable Autodesk to determine the appropriate course of action; or (c) in the case of a request which in Autodesk’s sole discretion requires extensive research or escalation, a notification of the estimated time to provide the User with either further information or a resolution or a workaround, as appropriate.
- (3) Make reasonable commercial efforts to resolve within three (3) Business Days any request by a User which does not require escalation to Autodesk’s product development staff for resolution.
- (4) Accept and respond to requests from a User arising from: (a) installation, including installation of license administration tools, configuration and troubleshooting of Software; and (b) customization of Software using uncompiled macro languages such as LISP and VBA insofar as the macro language commands and functions do not perform as documented. Autodesk will not accept or respond to requests from a User arising from any scripting or programming issues or issues related to third party applications, peripherals or operating systems.
- (5) Make reasonable commercial efforts to resolve all requests submitted by Users within the time stated in this Exhibit and in a workmanlike manner. However, AUTODESK MAKES NO WARRANTY AS TO ANY PROPOSED RESOLUTION OF A REQUEST. ALL SUPPORT PROVIDED BY AUTODESK UNDER THE SUBSCRIPTION SHALL BE SUBJECT TO THE PROVISIONS OF SECTION 7 OF THESE TERMS AND CONDITIONS.

**Supported Software Programs:**

Unless otherwise agreed by Autodesk in writing, Support is available only for those qualifying Software Programs listed on the Autodesk Subscription Center (<http://www.autodesk.com/subscriptionlogin>) and not for any other software programs.

**EXHIBIT B – ANCILLARY SERVICES**

1. **E-Learning:** You may access Autodesk’s self paced e-learning modules available through the Subscription Center (<http://www.autodesk.com/subscriptionlogin>) and made available by Autodesk from time to time

Complete Ancillary Service descriptions offered by Autodesk under the Autodesk Subscription from time to time are available on the Autodesk Subscription Center (<http://www.autodesk.com/subscriptionlogin>).

### **Ancillary Service Description for e-Learning**

Autodesk® e-Learning provides concise, self-paced lessons for some of the Autodesk products provided through the Autodesk Subscription Program. All lessons have been selected by experts in their respective industries in an effort to address training needs for critical application functions and industry practices.

e-Learning lessons can be accessed anytime through the Internet via the Autodesk Subscription Center (<http://www.autodesk.com/subscriptionlogin>). They provide a convenient way for users to develop their skills and improve productivity. Autodesk e-Learning has been especially designed to interactively challenge and enhance the user's knowledge.

Many of the lessons also give the user the ability to evaluate his or her skills both before and after taking a lesson. Based on the results of the evaluation, the user can determine the lessons that will help address the gaps in his or her knowledge and skills, focusing the users learning and saving time.

Users access e-Learning through the Autodesk Subscription Center. (The users are the same individuals that you have designated for Support.) Depending on the Autodesk products that you purchase, users may have access to one or more of the available catalogs of e-Learning lessons. Catalogs are a collection of one or more e-Learning lesson based on an Autodesk software program and its version. The most recent catalogs related to your Subscription(s) can be viewed at the Autodesk Subscription Center (<http://www.autodesk.com/subscriptionlogin>). All lessons are in English unless otherwise specified on the catalogs. From time to time, Autodesk may add new lessons to existing catalogs or introduce catalogs for new releases. In this way, users may continually improve their skills.

Access to and use of some e-Learning lessons may require additional software that may be made available to you by Autodesk via download from web, subject to the applicable license terms and conditions.

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