

Discover the Subscription Advantage

Signing In To Subscription Center

Autodesk Subscription offers you a broad range of benefits to help you get the most out of your Autodesk software.

This tutorial shows you how to sign in to Subscription Center to access all of your Subscription benefits.

Alfonso Rengifo, Autodesk Subscription Customer



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Subscription Center

www.autodesk.com/subscriptionlogin

The Autodesk® Subscription Center is a password-protected website that provides direct access to Subscription benefits,* including:

- Upgrades – Download new versions of your software as soon as they are available.
- Product Enhancements – Get early access to the latest software technology, including Subscription Advantage Packs.
- Flexible License Terms* – Access previous versions, as well as the latest release of your Autodesk software. Activate your home use benefit and enable users on your network license to use their software on both home and office computers.
- Support – Get answers to your technical questions directly from the Autodesk support team.

Alfonso Rengifo, Autodesk Subscription Customer



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*All Subscription benefits are not available for all products in all languages and/or regions. Access to certain benefits might also be restricted depending on your user profile and assigned access privileges. Flexible licensing terms, including previous version rights and home use, are subject to certain conditions.

Discover the Autodesk Subscription Advantage

Sign in to Subscription Center to Access Software Upgrades, Product Enhancements, Web Services, Expedited Technical Support, and More.

Sign in to Subscription Center

Enter your User ID and Password to access additional features of this site.

*Required Field

*User ID

[Forgot User ID?](#)

*Password

[Forgot Password?](#)

☐ Remember My User ID

☐ Keep Me Signed In [What is this?](#)

(Don't check if using a shared computer.)

[Learn more](#) about using a single Autodesk account to sign in to multiple Autodesk sites.

[Need Help?](#)

Submit

Create an Account

Create a Subscription Center account or verify

Create an Account

Tutorial: Signing in to Subscription Center

Learn to create an account, retrieve lost user ID, and manage your Subscription benefits.

Not a Subscription Customer?

[Learn More](#) about Autodesk Subscription features.

To create a new Subscription Center account, and/or to find out if you're eligible for an account, go to the Subscription Center sign-in page at:

www.autodesk.com/subscriptionlogin

Click the link to Create a Subscription Center Account.

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Verify Your Subscription

The first step in creating your Subscription Center account is to enter your Product Serial Number.

Enter Your Serial Number

How do I find my Serial Number?

Look for the Help icon on your product's top toolbar (usually located on the top right corner) and select the pulldown arrow beside the Help icon.

From the pulldown menu select 'About [Product Name]'. The serial number should appear in the pop-up window.

Only Subscription customers are eligible for a Subscription Center account, so the first step is to verify that the product you're using is on Subscription.

To do this, you'll need to enter your product serial number.

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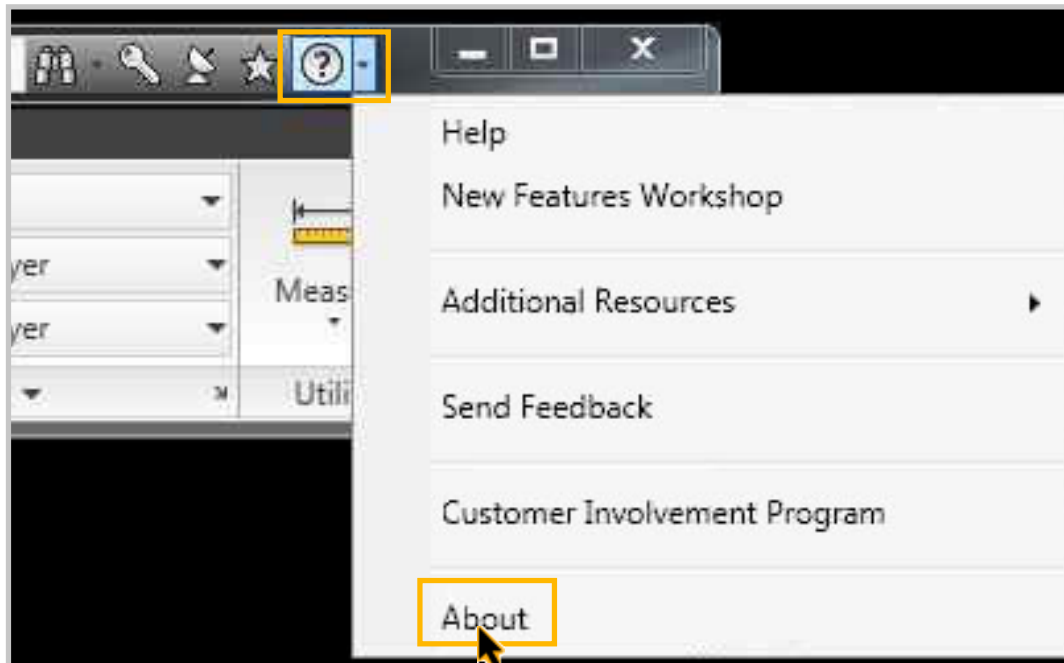
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To find your serial number, look for the help icon on your product's toolbar (it's usually located in the top, right-hand corner). Click the pull-down arrow beside the help icon, then select *About*. Your product serial number should appear in the pop-up window.

A screenshot of the 'Product License Information' dialog box. It contains the following fields and values:

License name:	AutoCAD 2010	Computer host name:	W7-Parallels-PC
Serial number:	111-XX2344XX	Product key:	001B1
License type:	Standalone - Locked	License expiration date:	None
License behavior:	Permanent	License usage type:	Not For Resale Version
License ID:	ACD_F_S		

Buttons include 'Update...' next to the serial number, 'License Agreement', 'Activate...', and 'Save As...' at the bottom.

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Create a Subscription Center Account

* Are required entries.

Account Roles

Subscription Role(s) End User

Sign In Profile

Express Service ID

* User Id JohnDoe

* Password

Must contain 8-12 characters (at least three different characters, one alphabetic character and one number)

* Verify Password

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(Don't check if using a shared computer)

* Security Question What is your favorite movie?

* Answer Star Wars

Customer Profile

* Country/Region United States

* Email Address JohnDoe@email.com

* First Name John

* Last Name Doe

Primary Phone 415-111-0000 ext.

Example: 415-555-5000 in North America
+1-001-22-4444-333 International

Alternate Phone ext.

* Preferred Language English US

Registration can take up to one minute for each product on the subscription contract. If you receive a "time out" error message simply close your browser and return a few minutes later. The registration process continues regardless if the browser is open or closed.

Create Profile

Signing In To Subscription Center

After submitting your serial number and verifying that your product is on Subscription, you'll be directed to the form shown here. Fill in the form and click *Create Profile*.

You will now receive an email that provides your Subscription Center user ID and password. You may sign in to Subscription Center at: www.autodesk.com/subscriptionlogin

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Email Address is Already Registered

Hi John,

The email address you provided is already linked to an existing Subscription account.

If you have forgotten your User ID or Password, click the "Forgot User ID?" or "Forgot Password?" on the [Subscription Center Sign In](#) homepage.

Access additional [Subscription Help](#)

Signing In To Subscription Center

If you receive the error message shown here, it means that you already have a Subscription Center account.

To learn how to retrieve your user ID, select **Get Your User ID** from the links below.

To learn how to retrieve your password, select **Forgot Password** below.

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*Password

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Not a Subscription Customer?

[Learn More](#) about Autodesk Subscription features.

If you're not sure if you already have a Subscription Center account, or if you forgot your user ID, click the [Forgot User ID?](#) link under the user ID box on the Subscription Center sign-in page at:

www.autodesk.com/subscriptionlogin

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Forgot User ID — Autodesk Subscription

Forgot your User ID? Submit the information below to receive your User ID by email.

* Required Field

* Email

johndoe@email.com

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User ID Sent — Autodesk Subscription

Your User ID has been sent to:

johndoe@email.com

Click Next to return to the Sign In screen.

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Next, enter the email address associated with your Autodesk Subscription account; in most cases, this is your primary business email address. Click the **Submit** button and your user ID will be emailed to you.

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Forgot User ID — Autodesk Subscription

Forgot your User ID? Submit the information below to receive your User ID by email.

The email address entered below does not match any account on record. Please try again or register to create an account.

* Required Field

* Email

johndoe@email.com

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Forgot Password — Autodesk Subscription

Forgot your Password? Submit the information below to receive a Password by email.
You can change this Password at any time.

* Required Field

* User ID

* Email

[Need Help?](#)

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Next, enter your user ID and the email address associated with your Autodesk Subscription Center account; in most cases, this is your primary business email address. Click the Submit button and a password will be emailed to you.

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Forgot Password — Autodesk Subscription

Forgot your Password? Submit the information below to receive a Password by email. You can change this Password at any time.

User ID and email combination is not valid.

* Required Field

* User ID

John

* Email

johndoe@email.com

[Need Help?](#)

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[Submit](#)

If you receive the error message shown here, you might have used a different email address when you set up your account. Try another email address.

Or, to learn how to retrieve your user ID, select **Get Your User ID** below.

To learn how to register for the first time, select **Create an Account** from the links below.

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[Learn More](#) about Autodesk Subscription features.

If this tutorial does not help you resolve your sign-in problems, please contact Autodesk at:

[www.autodesk.com/
subscriptionhelp](http://www.autodesk.com/subscriptionhelp)

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Subscription Center[Downloads](#)[Training](#)[Tech Support](#)[Program Information](#)[Frequently Asked Questions](#)[Terms & Conditions](#)[Contract Administration](#)**Program Information****Program Guide**

This guide describes the various components of Autodesk® Subscription. You can learn how to access your program benefits and manage your subscription contract. You can also find definitions of common Subscription terms and whom to contact if you need assistance.

Subscription Tutorials

View these tutorials to learn how to download software and Subscription Advantage Packs from Subscription Center. Contract Managers and Software Coordinators can learn how to extend license rights, manage and/or renew Subscription contracts, and give users access to benefits.

Frequently Asked Questions

Review these frequently asked questions about Autodesk® Subscription.

Terms & Conditions

The official Subscription terms and conditions that apply to all new and renewal subscriptions, except for the supplemental terms referenced on this site that apply to specific products or customers.

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