

Questions and Answers

AutoCAD® Revit® Architecture Suite 2009

AutoCAD® Revit® Architecture Suite turns maximum flexibility to competitive advantage. Combining AutoCAD® software, AutoCAD® Architecture software, and Revit® Architecture software into a single, comprehensive package allows you to transition to building information modeling (BIM) while protecting your software, training, and design data investments. Building information modeling using Revit Architecture helps to offers a powerful competitive advantage, while speeding creative design work and enhancing coordination of presentations and documentation. Support ongoing work in either AutoCAD or AutoCAD Architecture while you make the switch to BIM with Revit Architecture, all at your own pace.

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1. General Product Information

1.1 What changes are being made to the AutoCAD Revit Architecture Suite?

The latest release of AutoCAD Revit Architecture Suite expands the software applications that comprise the suite to include AutoCAD 2009, AutoCAD Architecture 2009, and Revit Architecture 2009.

1.2 Why is Autodesk including AutoCAD Architecture 2009 software in the AutoCAD Revit Architecture Suite 2009?

Autodesk is including AutoCAD Architecture 2009 software in the AutoCAD Revit Architecture Suite 2009 to make it easier and more cost effective for AutoCAD Architecture customers to transition to building information modeling (BIM) using Revit Architecture software. Now AutoCAD Architecture users can benefit from the flexibility of having a single license that provides AutoCAD 2009, AutoCAD Architecture 2009 and Revit Architecture 2009 software applications, eliminating the need to maintain separate licenses of AutoCAD Architecture and Revit Architecture.

1.3 Will AutoCAD Architecture software still be available as a stand-alone license?

Yes, AutoCAD Architecture software will still be available as a stand-alone license for AutoCAD Architecture users who are not yet ready to transition to building information modeling using Revit Architecture software.

1.4 Are there any feature enhancements to the products in AutoCAD Revit Architecture Suite 2009?

No; there are no changes to the features and functionality in the products that comprise this release of AutoCAD Revit Architecture Suite 2009.

2. Availability

2.1 In which languages is AutoCAD Revit Architecture Suite 2009 with AutoCAD Architecture software available?

At this time, the release of AutoCAD Revit Architecture Suite 2009 that includes AutoCAD Architecture software is available in English only.

2.2 Where is AutoCAD Revit Architecture Suite 2009 with AutoCAD Architecture available?

The release of AutoCAD Revit Architecture Suite 2009 with AutoCAD Architecture is available in most countries where the English version is sold. Check with your Autodesk Authorized Reseller for specific information on availability and purchasing.

2.3 What if I have already purchased AutoCAD Revit Architecture Suite 2009?

As part of their subscription benefits, AutoCAD Revit Architecture Suite 2009 subscription customers will automatically receive the release of AutoCAD Revit Architecture Suite 2009 that includes AutoCAD Architecture software when it becomes available.

Customers who have purchased licenses of AutoCAD Revit Architecture Suite 2009 who are not on subscription will not be entitled to this benefit and will need to purchase subscription to gain access to the new product offering. Please contact your authorized Autodesk reseller for more information.

2.4 I have licenses of AutoCAD Architecture software. What are my options for moving to AutoCAD Revit Architecture Suite 2009?

AutoCAD Architecture software customers who want to enjoy the flexibility that AutoCAD Revit Architecture Suite 2009 now offers can purchase a cross-grade to AutoCAD Revit

Architecture Suite 2009. Your Autodesk Authorized Reseller can assist you with this and help you find the solution that best meets your needs.

2.5 I use AutoCAD and Revit Architecture software applications but not AutoCAD Architecture software. How does this change impact me?

AutoCAD Revit Architecture Suite customers who are not currently using AutoCAD Architecture software will now have access to AutoCAD Architecture 2009, but will not be impacted by the changes unless they choose to implement AutoCAD Architecture 2009 software. Your Autodesk Authorized Reseller can provide guidance about which software applications are right for your firm to implement.

3. Installation and Licensing

3.1 What are the hardware and system requirements of the AutoCAD Revit Architecture Suite 2009 software applications?

The recommended hardware and operating system requirements for running AutoCAD 2009, AutoCAD Architecture 2009, and Revit Architecture 2009 software applications can be found at www.autodesk.com/revitarchitecturesuite. Please ensure that you have read these requirements before making your purchasing decision or installing software.

3.2 I have a license of AutoCAD Revit Architecture Suite 2009. Can I use AutoCAD 2009, AutoCAD Architecture 2009, and Revit Architecture 2009 software applications on different machines?

If you have purchased a stand-alone license of AutoCAD Revit Architecture Suite 2009, you may only run the software applications in the suite on one machine at a time. However, if you have purchased network licenses of AutoCAD Revit Architecture Suite 2009, the software applications in the suite may be run concurrently on different machines, but will require a license for each machine.

3.3 As part of my subscription benefits, I received a copy of AutoCAD Revit Architecture Suite 2009 with AutoCAD Architecture software. Do I need to reinstall the software applications in the suite?

No, there is no need for you to reinstall the applications in the new release of AutoCAD Revit Architecture Suite. Should you wish to install AutoCAD Architecture software, you will need to activate the latest version of the product using the new serial number provided in the version of the suite that includes AutoCAD Architecture 2009.

3.4 I currently have a subscription to AutoCAD Revit Architecture Suite 2009. Will my serial number change when I receive the new release of AutoCAD Revit Architecture Suite?

Yes, the serial number associated with your contract will be the serial number shipped with the version of AutoCAD Revit Architecture Suite 2009 that contains AutoCAD Architecture 2009. If, for some reason, you need to reactivate the 2009 release, you should submit a prior version request through the Autodesk Subscription Center.

4. Compatibility and Interoperability

4.1 What's the best way to ensure graphic fidelity as I open files made with AutoCAD Architecture in Revit Architecture software applications?

Since AutoCAD Architecture and Revit Architecture both support DWG, the recommended method of file exchange is to use the Export to AutoCAD feature in AutoCAD Architecture. The resulting DWG will open as 2D linework in Revit Architecture that can be further leveraged for design iterations.

5. Training and Support

5.1 Where can I find technical support information?

You can learn about support options from your local Autodesk Authorized Reseller or distributor. Visit www.autodesk.com/support to find a knowledge base of commonly asked support questions. Also, Autodesk software manuals and documentation are a great source of answers to your support questions.

In addition, Autodesk Subscription customers can get access to direct web support. One-to-one online communication with Autodesk support technicians provides fast, complete answers to your installation, configuration, and troubleshooting questions. For more information about Autodesk Subscription, contact your Autodesk Authorized Reseller or visit www.autodesk.com/subscription.

5.2 What are my options for training?

Check with your local Autodesk Authorized Reseller for a schedule of software training classes. To locate a reseller, visit www.autodesk.com/reseller.

Training courses are also offered through Autodesk Consulting and include Autodesk Virtual Classroom Training (online, instructor-led), custom training to match your organization's specific needs, and Autodesk Classroom Training. To obtain more information about Autodesk's training services, visit www.autodesk.com/training.

You can also enroll in instructor-led training at Autodesk Authorized Training Center (ATC[®]) sites around the world. These training centers use Autodesk Official Training Courseware (AOTC) to deliver comprehensive courses for new and intermediate AutoCAD Architecture software users. To learn more, visit www.autodesk.com/atc.

6. Subscription

6.1 What benefits does an AutoCAD Revit Architecture Suite subscription offer?

AutoCAD Revit Architecture Suite subscribers will gain access to all of the subscription benefits available with AutoCAD 2009, AutoCAD Architecture 2009, and Revit Architecture 2009 software applications.

Autodesk Subscription is the best way to keep your design tools and learning up to date. For an annual fee you get the latest versions of your licensed Autodesk software, self-paced training options, access to subscription-only modules, and a broad range of other technology and business benefits.

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With Autodesk Subscription, you can take advantage of Autodesk e-Learning. Its concise, self-paced online lessons are designed to address crucial application functions and industry practices. Experts in their respective industries developed the lessons to challenge and enhance your existing knowledge. By the end of each 15- to 30-minute lesson, you will have worked with the content, demonstrated your knowledge, and have access to the files used in each exercise.

Autodesk Subscription also includes direct web support. You get one-to-one online communication with Autodesk support technicians for fast, complete answers to your installation, configuration, and troubleshooting questions. Web and email communications deliver support straight to your desktop. Plus you have web access to your account, so you can track and manage questions and responses.

For more information about Autodesk Subscription, contact your Autodesk Authorized Reseller or visit www.autodesk.com/subscription.

6.2 Which previous versions of the applications in the AutoCAD Revit Architecture Suite am I entitled to as part of my subscription benefits?

As an Autodesk subscription customer, you are entitled to access the previous 3 versions of the software you are licensed. The release of AutoCAD Revit Architecture Suite 2009 that includes AutoCAD Architecture is a new version of the suite, therefore changing the previous versions to which you have access. For more information on previous version entitlements, contact your Autodesk Authorized Reseller.

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