

Questions and Answers

This three-part document answers frequently asked questions about Autodesk® Education offerings for postsecondary, secondary, and primary academic institutions, faculty, and students.

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Section One: Autodesk Education Suites 2012

This section answers frequently asked questions about Autodesk® Education offerings for postsecondary and secondary institutions.

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1. Product Availability

1.1 Which individual products are offered for sale to academic institutions?

The following products¹ are available for sale to academic institutions for classroom instruction with prices discounted for education:

Individual Products for Sale to Academic Institutions
AutoCAD®
AutoCAD® Civil 3D®
AutoCAD® ecscad (Central Europe only)
AutoCAD® for Mac®
AutoCAD LT® (Americas only)
AutoCAD® P&ID
AutoCAD® Raster Design
AutoCAD® Revit® Architecture Suite
Autodesk® Alias® Automotive
Autodesk® Alias® Design
Autodesk® Inventor® Professional
Autodesk® Inventor® Publisher
Autodesk® Maya®
Autodesk® Moldflow® Insight Advanced
Autodesk® Moldflow® Synergy
Autodesk® MotionBuilder®
Autodesk® Quantity Takeoff
Autodesk® Showcase® Professional
Autodesk® Simulation Multiphysics

¹All Autodesk Education products listed may not be offered in all countries worldwide.

Individual Products for Sale to Academic Institutions
Autodesk® SketchBook® Designer
Autodesk® Smoke® for Mac®
Autodesk® Softimage®
Autodesk® Vault Professional
Autodesk® 3ds Max®
Autodesk® 3ds Max® Design
mental ray® Standalone

1.2 Which product licenses are offered for sale to students?

The following product licenses are available for sale to students at discounted prices:

Student Versions
AutoCAD®
AutoCAD® Civil 3D®
AutoCAD® for Mac®
AutoCAD LT® (Americas only)
AutoCAD® Revit® Architecture Suite
Autodesk® Alias® Design
Autodesk® Entertainment Creation Suite for Education
Autodesk® Inventor® Professional

1.3 Which products are available for free download to students as term licenses via the Autodesk Education Community?

The following products are available for free* as term licenses to qualified students registered on the Autodesk Education Community at www.autodesk.com/edcommunity.

Autodesk Education Community Products
AutoCAD®
AutoCAD® Architecture
AutoCAD® Civil 3D®
AutoCAD® Electrical
AutoCAD® for Mac®
AutoCAD® Map 3D
AutoCAD® Mechanical

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AutoCAD® MEP
AutoCAD® P&ID
AutoCAD® Raster Design
AutoCAD® Structural Detailing
Autodesk® Alias® Automotive
Autodesk® Alias® Design
Autodesk® Ecotect® Analysis (2011 only)
AutoCAD® Inventor® Professional
AutoCAD® Inventor® Publisher
Autodesk® Maya®
Autodesk® Moldflow® Adviser Advanced
Autodesk® MotionBuilder®
Autodesk® Mudbox™
Autodesk® Navisworks® Manage
Autodesk® Quantity Takeoff
Autodesk® Revit® Architecture
Autodesk® Revit® MEP
Autodesk® Revit® MEP Suite
Autodesk® Revit® Structure
Autodesk® Robot™ Structural Analysis Professional
Autodesk® Showcase®
Autodesk® Simulation Multiphysics (Autodesk® Algor® Simulation Professional only for 2011)
Autodesk® SketchBook® Designer
Autodesk® SketchBook® Professional
Autodesk® Smoke®
Autodesk® Softimage®
Autodesk® 3ds Max®
Autodesk® 3ds Max® Design

1.4 What are the differences between the student product versions available for free on the Education Community and the ones for sale?

Both versions are student licenses for personal learning and provide output with an education watermark.

Free* student versions have a 36-month license term of use.

Most purchased licenses of the 2012 student versions provide a perpetual license.

1.5 Where can I get information about the new features in the 2012 software releases?

To learn about what's new in the 2012 software releases, visit the product pages at www.autodesk.com/products or contact your Autodesk Academic Value Added Reseller at www.autodesk.com/reseller.

1.6 How can I get trained on the new 2012 software releases?

Autodesk offers extensive training resources for educators and students through multiple avenues:

- Self-paced training and learning material on the Autodesk Education Community site at www.autodesk.com/edcommunity
- Training programs offered by Autodesk Academic Value Added Reseller Autodesk Authorized Training Center (ATC®)
- Autodesk Official Training Courseware (AOTC)

For more information about training, visit www.autodesk.com/learning.

2. Product Information and Training

2.1 What are the Autodesk Education suites for 2012?

Autodesk is offering a set of Education suites for the 2012 product release. For postsecondary academic institutions, these include the following:

- Autodesk® Education Master Suite
- Autodesk® Building Design Suite for Education
- Autodesk® Design Suite for Education
- Autodesk® Entertainment Creation Suite for Education
- Autodesk® Factory Design Suite for Education
- Autodesk® Infrastructure Design Suite for Education
- Autodesk® Plant Design Suite for Education
- Autodesk® Product Design Suite for Education

Autodesk also offers Autodesk® Animation Academy software and Autodesk® Design Academy software for primary and secondary schools.

2.2 What is included in Autodesk Education suites?

The suites include the most current software releases and access to updated, relevant curricula.

Autodesk® Education Master Suite
AutoCAD®
AutoCAD® Architecture
AutoCAD® Civil 3D®
AutoCAD® Electrical
AutoCAD® Map 3D
AutoCAD® Mechanical
AutoCAD® MEP
AutoCAD® Structural Detailing
Autodesk® Alias® Design
Autodesk® Ecotect® Analysis
Autodesk® Inventor® Professional
Autodesk® Moldflow® Adviser Advanced
Autodesk® Mudbox™
Autodesk® Navisworks® Manage
Autodesk® Revit® Architecture
Autodesk® Revit® MEP
Autodesk® Revit® Structure
Autodesk® Robot™ Structural Analysis Professional
Autodesk® Showcase®
Autodesk® Simulation Multiphysics
Autodesk® SketchBook® Designer
Autodesk® Vault
Autodesk® 3ds Max® Design

Autodesk® Building Design Suite for Education
AutoCAD®
AutoCAD® Architecture
AutoCAD® Mechanical
AutoCAD® MEP
AutoCAD® Structural Detailing
Autodesk® Ecotect® Analysis
Autodesk® Inventor® Professional
Autodesk® Navisworks® Manage
Autodesk® Revit® Architecture
Autodesk® Revit® MEP
Autodesk® Revit® Structure
Autodesk® Vault
Autodesk® 3ds Max® Design

Autodesk® Design Suite for Education
AutoCAD®
Autodesk® Alias® Design
Autodesk® Mudbox™
Autodesk® Showcase®
Autodesk® SketchBook® Designer
Autodesk® 3ds Max® Design

Autodesk® Entertainment Creation Suite for Education
Autodesk® Maya®
Autodesk® MotionBuilder®
Autodesk® Mudbox™
Autodesk® SketchBook® Designer
Autodesk® Softimage®
Autodesk® 3ds Max®

Autodesk® Factory Design Suite for Education
AutoCAD® Architecture
AutoCAD® Mechanical
Autodesk® Factory Design Utilities
Autodesk® Inventor® Professional
Autodesk® Navisworks® Manage
Autodesk® Showcase®
Autodesk® Vault®
Autodesk® 3ds Max® Design

Autodesk® Infrastructure Design Suite for Education
AutoCAD®
AutoCAD® Civil 3D®
AutoCAD® Map 3D®
AutoCAD® Mechanical
AutoCAD® Structural Detailing
Autodesk® Inventor® Professional
Autodesk® Navisworks® Manage
Autodesk® Revit® MEP
Autodesk® Revit® Structure
Autodesk® Robot™ Structural Analysis Professional
Autodesk® Vault
Autodesk® 3ds Max® Design

Autodesk® Plant Design Suite for Education

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AutoCAD®
AutoCAD® P&ID
AutoCAD® Plant 3D
AutoCAD® Structural Detailing
Autodesk® Inventor®
Autodesk® Navisworks® Manage
Autodesk® Revit® Structure
Autodesk® Showcase®
Autodesk® SketchBook® Designer
Autodesk® Vault

Autodesk® Product Design Suite for Education
AutoCAD®
AutoCAD® Electrical
AutoCAD® Mechanical
Autodesk® Alias® Design
Autodesk® Inventor® Professional
Autodesk® Moldflow® Adviser Advanced
Autodesk® Mudbox™
Autodesk® Showcase®
Autodesk® Simulation Multiphysics
Autodesk® SketchBook® Designer
Autodesk® Vault
Autodesk® 3ds Max® Design

Autodesk® Animation Academy
Autodesk® Maya®
Autodesk® MotionBuilder®
Autodesk® Mudbox™
Autodesk® SketchBook® Designer
Autodesk® 3ds Max®

Autodesk® Design Academy
AutoCAD®
AutoCAD® Architecture
AutoCAD® Civil 3D®
AutoCAD® Mechanical
Autodesk® Inventor® Professional
Autodesk® Revit® Architecture
Autodesk® SketchBook® Designer
Autodesk® Vault
Autodesk® 3ds Max® Design

2.3 Why are the suites designed around an industry focus?

The suites are designed around industry and discipline-oriented learning paths to assist faculty in preparing students for their chosen career and to aid faculty and institutions in teaching core educational concepts using Autodesk® technology and expertise.

Today’s marketplace increasingly requires students to take a multidisciplinary approach in their field to broaden the scope of their design thinking by using multiple types of technology working together to solve design challenges.

2.4 When will Education suites be available?

Autodesk® Education suites will be available in late May 2011. Please contact your local academic reseller for more information. Language support will vary according to availability and release after late May.

2.5 Are suites available for student purchase?

No, except for Autodesk® Entertainment Creation Suite for Education software, Autodesk Education suites are available for sale only to academic institutions. Students may obtain free* versions of Autodesk products via the Autodesk Education Community (www.autodesk.com/edcommunity) or purchase licenses of student versions from their local Autodesk Academic Value Added Reseller (www.autodesk.com/reseller).

2.6 Will there be 30-day trial versions of Education suites available?

No, while trial versions of Education suites are not available, trial versions of the individual software applications included in a suite are expected to be available on the Autodesk website (www.autodesk.com/products).

3. Selecting a Product Suite

3.1 What are the benefits of Education suites?

Education suites provide consistent software worldwide and support teaching and learning architecture, design, and engineering principles. They also provide aggressive pricing discounts, streamlined purchasing, and an easier product installation and activation process.

Note: Resellers are independent and are free to set their own prices for software licenses. In addition, you have the option of adding Autodesk® Subscription and support to your Education suite license purchase for access to all Subscription services and benefits. For more information about Autodesk Subscription, visit www.autodesk.com/subscription.

3.2 How do I determine which Education suite is right for my school?

If you work in a primary or secondary school, both the Autodesk® Animation Academy software and Autodesk® Design Academy software have a set of products and pricing designed for your needs with access to curricula (English only) designed to support science, technology, engineering, arts, and math (STEAM) concepts appropriate for this learning level.

For postsecondary institutions, the industry-oriented Education suites align well with the academic major or department responsible for educating students in the concepts and techniques used in those industries.

3.3 Are curricula and teacher materials included in Education suites?

No, all Education suites are shipped with only software applications in the box. Curricula and teaching resources aligned by discipline and by academic skill area are available for free* via the Autodesk Education Community. Become a member today by visiting www.autodesk.com/edcommunity. A list of curricula supporting Education suites is available at www.autodesk.com/curricula.

3.4 What is the nature of the curricula available for postsecondary schools?

The postsecondary education suites are supported by the following curricula, available at www.autodesk.com/curricula:

- Autodesk® Alias Curriculum
- Autodesk® BIM for Architecture, Engineering, and Construction Curriculum
- Autodesk® BIM for Structural Engineering Curriculum
- Autodesk® Civil Engineering Curriculum
- Autodesk® Conceptual Design Curriculum
- Autodesk® Industry Careers Framework for Games and Animation
- Autodesk® Inventor® Education Curriculum
- Autodesk® Sustainable Design Curriculum

3.5 What is the nature of the curricula for secondary schools?

The Autodesk Animation Academy and Design Academy are supported by the following curriculum, available at www.autodesk.com/digitalsteam:

- Autodesk® Digital STEAM Workshop

4. Purchasing an Autodesk Education Suite

4.1 How are Autodesk Education suites sold?

Autodesk Education suites are available from your local Autodesk Academic Value Added Reseller. To find the reseller nearest you, visit www.autodesk.com/reseller.

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Academic institutions can purchase licenses in a variety of configurations with flexible licensing terms designed to meet the needs of the smallest classroom to the largest multisite university system.

Autodesk's goal is for the Autodesk software, curricula, and training to be affordable. Please check with your local Autodesk Academic Value Added Reseller, as they are independent and free to set their own prices.

4.2 Under what type of license do Education suites operate?

Autodesk Education suites are governed by the terms of the software license agreement that appears when installing the software, including the Educational Institutional Version terms of the license agreement. Suites are not licensed to be used for commercial, professional, commercial training, or other for-profit purposes.

Autodesk software license agreements can be found online at www.autodesk.com/eula.

4.3 Can I buy a perpetual license for Education suites?

Yes, Autodesk Education suites are generally available in both one-year term and perpetual license forms.²

4.4 Can I buy an annual term license for Education suites?

Yes, Autodesk Education suites are generally available in both one-year term and perpetual license forms.²

4.5 Can I install Education suites using stand-alone or network licensing?

Yes, Education suites can be installed using either stand-alone or network licensing. The license pack of Education suites can be designated as stand-alone or network licensed.

Prior to activation, customers may allocate a portion of the licenses to be a different type than what was originally purchased. After the reallocation the customer will have individual and unique serial numbers for the network and stand-alone licenses respectively.

For more information on licensing options, visit www.autodesk.com/licensing.

4.6 How does stand-alone licensing of Education suites work?

When a customer purchases a specific number of licenses, for instance 25 licenses of Autodesk® Infrastructure Design Suite for Education software, the customer can install all applications, one application, or any combination of the applications in the suite on a maximum of 25 unique computers. As soon as one application is installed and activated, the number of available activations is decremented. In this example, this means that customers can activate 25 licenses of AutoCAD® software on 25 computers and can also install and use licenses of Autodesk® Inventor® software or any of the other applications in the suite on those same computers. However, the customer cannot then install and activate Autodesk Inventor or any of the other applications in the suite on 25 other

² Some suites may not be offered in both term and perpetual versions in certain regions.

computers. Once all 25 license activations are used on 25 computers, the customer will not be able to activate the suite or any of the applications in the suite on any additional computers without purchasing additional licenses.

4.7 How does network licensing of Education suites work?

When a customer purchases a specific number of licenses, for instance 25 licenses of the Autodesk Infrastructure Design Suite for Education, the customer can install all applications, one application, or any combination of the applications in the suite on an unlimited number of computers up to number of licenses purchased. As soon as one application is launched, it will request a license from the network licensing server, and if there are licenses available (up to 25 concurrent users), that user will receive a license, and the number of available licenses is decremented. In this example, this means that customers can simultaneously operate 25 licenses of AutoCAD software on 25 computers. Or the customer could operate 12 licenses of AutoCAD and 13 licenses of Autodesk Inventor software concurrently. The customer cannot run any more than 25 concurrent computers with any application in the suite. Once the server has granted all 25 licenses, the customer will not be able to run any other application until a current user exits the application and returns a license to the network server pool.

4.8 What configurations of network licensing server are supported?

Autodesk Education suites support three types of network licensing:

1. Single network licensing server
2. Distributed network licensing servers
3. Redundant network licensing servers

For more information on licensing options, visit www.autodesk.com/licensing.

5. Localization

5.1 Are Education suites localized in languages other than English?

Yes, Autodesk Education suites are shipped in localized versions where available. All localized products available in a particular language or group of languages ship in a localization language binder.

Please note that not every application in every suite is available in each language. In cases where a localized version of an application is not available, an English-language version will be substituted.

The following specific localization language binders are available:

- English
- French
- Italian
- German
- Spanish
- Russian
- Japanese (Kanji)
- Asia (contains any applications available in Korean, Simplified Chinese, and Traditional Chinese)

- Central European (contains any applications available in Polish, Czech, and Hungarian)

5.2 Can I request any localization language binder I want?

No, only certain localized language binders are available in each region. Availability by region is as follows:

Americas	EMEA	Asia Pacific
English	English	English
French*	French	Japanese
Spanish*	Spanish	Asia multi-language kit (English, Korean, Traditional Chinese, Simplified Chinese)
	Italian	
	German	
	Central European multi-language kit (English, Polish, Czech, Hungarian)	
	Russian	
*Available as chargeable supplemental media kits.		

6. System Requirements and Support

6.1 What are the system requirements for the suites?

The following system requirements for Autodesk Education suites are based on the assumption that all applications in the suites would be installed on a computer. Customers who elect to install fewer than the full set of products in a suite may be able to determine less stringent requirements by checking the individual requirements for the products to be installed on the product pages at www.autodesk.com/products.

Recommended Systems Requirements for FY12 Education Suites		
	Recommended Requirements	64-bit Note
Operating System	Windows® 7 Enterprise, Ultimate, or Professional; Windows Vista® (SP2) Enterprise, Ultimate, Business; Windows XP Professional (SP3 or later)	Windows XP Professional (SP2 or later)
Browser	Microsoft® Internet Explorer® 7.0 or later	
Processor	Intel® Pentium® 4 processor or AMD Athlon 3 GHz or greater Intel® or AMD® dual-core processor, 2.0 GHz or greater	
RAM	4 GB	8 GB or greater for complex models*
Display	1,600 x 1,200 3-bit color video display adapter 512 MB graphics memory DirectX® 9.0/10 with 2 GB or more capable graphics card supporting Pixel Shader Model 3 OpenGL® 2.0 specification support	
Disk Space	1,000 GB or larger	
Mouse	Microsoft mouse-compliant pointing device with three buttons Wacom™ graphics tablet for sketching	
Install Media	DVD (USB for some Education suites)	
		*Complex models are defined as having 1,000 or more objects or parts. Note that certain applications that are rendering intensive, such as Autodesk® Revit® Architecture, Autodesk® Revit® MEP, and Autodesk® Revit® Structure software can require 16 GB or more RAM.

6.2 Where can I get information about installing Education suites?

The online *Installation Guide* is available for download at www.autodesk.com/educationsuites. You will need your product serial number to access the content.

6.3 Does Autodesk support ghosting for installation of Education suites?

While the online *Installation Guide* documents a procedure for installing Education suites using [Symantec™ Ghost™ Solution Suite 2.5](#), it is provided for informational purposes only and is not officially supported.

6.4 How do I get support for Education suites?

Education suites will be offered with the option of purchasing Autodesk® Subscription to gain access to web-based technical support, updates, product extensions, other software entitlements, and additional training and learning content. For more information about Autodesk Subscription, visit www.autodesk.com/subscription.

6.5 Can I get Subscription with phone support?

Autodesk Subscription with Gold Support, which provides phone support, is available as an incremental option for customers in North America only. Phone support may not be available for every product in each suite.

6.6 Can I still get support if my school didn't purchase Autodesk Subscription?

Yes, academic institutions that purchase Autodesk Education suites are entitled to 30 days of support from the date of registration, covering installation and configuration.

In addition, you can find technical support and product usage assistance on the public Autodesk knowledge base and forums, the Autodesk Education Community forums, and

through email on an as-available basis. For more information, visit www.autodesk.com/support.

6.7 My school has one of Autodesk's previous education product bundles. Will we need to change?

Education customers with active contracts on any previous offerings will receive the product releases or upgrades due based on the terms of their license. Work with your Autodesk Academic Value Added Reseller (www.autodesk.com/reseller) to determine your contract status and, as appropriate, to help identify the Education suite and configuration that works best for your school.

6.8 What is the Autodesk product retirement policy for education products?

Education follows the Autodesk "obit" policy where any product classified as "Subscription Only" will no longer be available for sale the month/quarter end the new version releases. Education suites will be offered in the current release versions only, and when the 2012 versions release, the 2011 versions will be retired from sale.

For most Education products sold individually, Autodesk provides the most current shipping release only.

Section Two: 2012 Autodesk Subscription Offerings Questions and Answers

This section outlines significant enhancements to Autodesk® Subscription for Education offerings worldwide.

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1. Autodesk Subscription for Education Offerings

1.1 What options do education customers have for purchasing Autodesk Subscription?

In the education market, Autodesk® Subscription is available to institutions in two ways: with single products and with bundled product suites.

- Subscription is available for purchase with single products as an add-on worldwide.
- Subscription is available for purchase with Autodesk® Education suites as an add-on worldwide.

Autodesk also sells single student version products to individual students or faculty members. Subscription is not available for student version products.

1.2 Is Autodesk Subscription available for education customers, and what is the current offering?

Yes. Today, education customers can purchase Autodesk Subscription for single products and Education suites. However, in the past there were limitations on what Subscription benefits these customers received. Before the 2009 product launch (calendar year 2008), Autodesk Subscription for Education benefits for educational institution customers included access to all web support mechanisms and new product fulfillment but did *not* allow schools to submit support requests online.

For the 2012 product launch, Subscription is available for all products—both individual products and Education suites—sold to educational institution customers. Customers who purchase Subscription receive the same Subscription and support benefits available to commercial customers.

Faculty and instructors at educational institutions who have purchased Subscription may access Subscription benefits only if they are identified as a designated contact by the institution's Subscription contract manager. For more information, visit

www.autodesk.com/subscription.

1.3 Is Subscription available for Student Versions of Autodesk software?

No. Students and individual faculty members cannot purchase Subscription but may find useful assistance on the Autodesk Education Community, at

www.autodesk.com/edcommunity or the Autodesk Forums at discussion.autodesk.com.

1.4 What are the benefits of Autodesk Subscription?

Autodesk Subscription is available in all geographies. The benefits associated with Autodesk Subscription are as follows:

- Access to all upgrades released during the Subscription term
- Use of e-Learning lessons and knowledge assessments
- Web support for Autodesk products on Subscription (support is offered on an as-available basis but may not be available for all products, in all languages, or in all regions)
- Use of previous version of software after an upgrade has been issued
- Access to the members-only Subscription Center—including access for certain product users, if desired
- Download of extensions and other available enhancements for products with Subscription

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- Subscription contract administration tools

Please refer to the *Subscription Program Guide* at www.autodesk.com/subscription for updates.

Note: Subscription benefits are offered on an as-available basis but may not be available for all products, in all languages, or in all regions worldwide. The level of service and support offered for Education suites depends on the level of available service and support for each of the component applications that make up the suite.

Autodesk provides support worldwide in English but may also provide web support in some local languages in some regions. The language availability and level of service information is summarized in the Education Support Matrix at the end of this section and is available on the Subscription Center at www.autodesk.com/subscription.

1.5 What are the benefits of Autodesk Subscription with Gold Support?

Autodesk Subscription with Gold Support is available in the Americas only. The benefits associated with Autodesk Subscription with Gold Support (as provided by Autodesk and sold by partners) are as follows:

- All of the Autodesk Subscription benefits noted above
- Phone support for designated callers during business hours
- Phone support provided direct from Autodesk

Please refer to the *Subscription Program Guide* on the Subscription Center at www.autodesk.com/subscription for updates.

Autodesk provides support worldwide in English but may also provide support in some local languages in some regions. Phone support benefits are offered on an as-available basis for each product and geographic region. The level of service and support offered for Education suites depends on the level of available service and support for each of the component applications that make up the suite.

Please note the following:

- Your Autodesk Academic Value Added Reseller (AVAR) should always be your first point of contact for support or assistance.
- Students are not allowed to use Autodesk Subscription benefits; they can consult the Autodesk Education Community at www.autodesk.com/edcommunity for assistance through the forums.
- IT personnel, deans, or other institutional employees at educational institutions who have purchased Subscription can be given access to Subscription benefits via Subscription Center. To do this, the individual must be identified as a designated contact on the Subscription contract by the school's contract manager.

1.6 Do these Subscription benefits apply to Autodesk Media & Entertainment products, including Autodesk Entertainment Creation Suite for Education?

Yes, the benefits described here apply to the Autodesk® Media & Entertainment products and suites, including Autodesk® Entertainment Creation Suite for Education software.

1.7 Do Education customers on Subscription receive the same level of support as commercial customers on Subscription?

Yes. For example, an Education customer with Autodesk Subscription or Autodesk Subscription with Gold Support gets the same level of service as a commercial Subscription customer according to the Subscription Terms and Conditions.

1.8 Where do I direct Education customers with product support questions who do not have a Subscription contract or entitlements?

For Education suites in AMER, APAC, or EMEA, go to www.autodesk.com/educationsuites.

For individual products in AMER, APAC, or EMEA, go to www.autodesk.com/education.

For student version products that include purchased products and products downloaded for the Education Community, go to www.autodesk.com/edcommunity.

2. Program Enhancements for 2012 Products

2.1 What has changed?

There are three significant changes for 2012 Education suites.

- New naming/branding for Education suites
- New suites added to the Education offering
- Product additions to Education suites

Naming/Branding:

FY11	FY12
Autodesk® Education Suite for Industrial Design	Autodesk® Product Design Suite for Education
Autodesk® Education Suite for Mechanical Engineering	
Autodesk® Education Suite for Architecture & Engineering	Autodesk® Building Design Suite for Education
Autodesk® Education Suite for Civil & Structural Engineering	Autodesk® Infrastructure Design Suite for Education
Autodesk® Education Master Suite	Autodesk® Education Master Suite
Autodesk® Education Suite for Entertainment Creation	Autodesk® Entertainment Creation Suite for Education
Autodesk® Design Academy	Autodesk® Design Academy
Autodesk® Animation Academy	Autodesk® Animation Academy
Not in Education	Autodesk® Factory Design Suite for Education
Not in Education	Autodesk® Design Suite for Education
Not in Education	Autodesk® Plant Design Suite for Education

New suites for 2012:

- Autodesk® Design Suite for Education
- Autodesk® Factory Design Suite for Education
- Autodesk® Plant Design Suite for Education

New product additions to Education suites for 2012:

- Autodesk® Simulation Multiphysics
- Autodesk® Moldflow® Adviser Advanced
- AutoCAD® Structural Detailing
- Autodesk® Alias® Design
- Autodesk® Mudbox™
- Autodesk® SketchBook® Designer

To learn which Education suites contain these products, refer to *Product Information and Training* in Section One.

For detailed information on the Education suites 2012, visit www.autodesk.com/education.

Section Three: Autodesk Education Community

This section answers frequently asked questions about the Autodesk® Education Community for faculty and students.

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1. What is the Autodesk Education Community website?

The Education Community is an online community where students and educators can download free* software term licenses, find valuable learning resources, and connect with people and jobs. To learn more, visit www.autodesk.com/edcommunity.

2. I've registered on the Education Community website, but I have never received an email confirming my access. What should I do?

There may be a typo in the email address provided. Please resubmit your registration with careful attention to the spelling.

Your school's email system has strong email Spam blockers, so emails sent from Autodesk may have been rerouted. Check your email filter (Junk mail) and talk to your school's IT department about accepting emails from studentcommunity@autodesk.com. Request to have this email resent.

3. Can I access the Education Community website even if I am not a student?

Maybe. To participate in the Autodesk Education Community, you must agree to and comply with the applicable Terms of Use and also satisfy the following eligibility requirements. You must be one of the following: (a) a faculty member, or (b) a student, or (c) an Autodesk Assistance Program participant.

A faculty member is an employee at a primary or secondary educational institution, any degree-granting or certificate-granting educational institution, or any learning, teaching, or training facility who upon request by Autodesk is able to provide proof of such status.

A student is an individual who is enrolled at a recognized degree-granting or certificate-granting educational institution for three or more credit hours or in a nine-month or longer certificate program and who upon request by Autodesk is able to provide proof of such enrollment.

An Autodesk Assistance Program participant is either a veteran or unemployed individual who has previously worked in the architecture, engineering, design, or manufacturing industries, has completed the online registration for the Autodesk Assistance Program, and who upon request by Autodesk is able to provide proof of eligibility for that program.

4. I heard that you need a school email address to join the Autodesk Education Community, but our school does not issue them to students. How can I get my students onto the community website?

A school email address is not required to join. If your school is already participating, students will be prompted to specify their school during registration. If your school is not yet participating, you may request to add your school.

5. Are older versions of software available on the Education Community?

The Education Community generally offers the most current version of a software title plus two versions back. Some exceptions apply.

6. Does the software that I get on the Education Community expire after a period of time?

Yes. The software you get from the Autodesk Education Community comes with a 36-month license.

7. What is the turnaround time a student should expect when submitting questions to the Education Community Help Desk or forums?

The turnaround time is generally 24 to 72 hours. Note that this is a free service, and limited resources are available. During peak semester periods, response time could be longer.

For best service, search the Education Community Support Center, Q&A Forums, or Autodesk User Discussion Forums. For more information, visit

www.autodesk.com/support.

8. I'm having problems downloading a software title from the Education Community. Whom should I contact for assistance?

For the best service, search the Education Community Support Center, Q&A Forums, or Autodesk User Discussion Forums. Visit www.autodesk.com/support for more information.

For more information, visit the [Education Community FAQ page](#).

*Free products are subject to the terms and conditions of the end-user license and services agreement that accompanies the software. The software is for personal use for education purposes and is not intended for classroom or lab use.

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