

Questions and Answers

Autodesk® Simulation 360 provides powerful, flexible access to simulation software delivered securely in the cloud.

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1. General Product Information

1.1. What is Autodesk Simulation 360?

Autodesk® Simulation 360 provides powerful, flexible access to simulation software delivered securely in the cloud. It allows customers to realise the full value of simulation software at an affordable price and to solve complex design challenges anywhere, anytime. Autodesk Simulation 360 complements design applications, allowing for customers to conduct simulations early and often to predict and optimise their design performance. Simulation 360 is available as a stand-alone cloud solution, accessible only via the internet, or as part of an introductory promotional bundle, which includes perpetual desktop licences along with Cloud access.

1.2. What are the benefits of Autodesk Simulation software and services?

With simulation-driven design, designers and engineers can perform simulations early in the design process to investigate performance, test innovative concepts and optimise designs before the manufacturing or construction process begins. Using Autodesk Simulation solutions can help you to understand the implications of design choices as you make them.

1.3. What are the benefits of Simulation in the cloud?

Autodesk Simulation 360 enables customers to gain a competitive advantage and use the power of the cloud to solve complex design challenges, innovate with new ideas and collaborate more effectively. Autodesk Simulation 360 allows customers to offload computational intensive tasks to the cloud to simulate many different design configurations in parallel. Anywhere, anytime access means that customers can run simulations and access results virtually anywhere, allowing greater work flexibility and better collaboration with partners and clients. The cloud also enables new business models: customers no longer need to invest in expensive hardware to run simulations, and upfront software investments are replaced with a pay-as-you-go payment model. The Autodesk Simulation 360 introductory promotional bundle gives customers the flexibility to access simulation functionality on their desktop as well as in the cloud.

1.4. What Simulation capabilities come with Simulation 360?

Autodesk Simulation 360 includes the full functionality available with Autodesk® Simulation Mechanical and Autodesk® Simulation CFD (including CAD Connections and the Design Study Environment) desktop software delivered via the cloud for structural mechanics, thermal and fluid flow simulation.

2.Availability and Pricing

2.1. When will Autodesk Simulation 360 be available?

Simulation 360 will be available as a stand-alone cloud solution or as part of an introductory promotional bundle on 11 September 2012.

2.2. In what languages is Simulation 360 available?

The initial 2012 release will be available in English only. Additional languages are planned to be released later.

2.3. Where can I purchase Autodesk Simulation 360?

Autodesk Simulation 360 is available as a stand-alone cloud solution or as part of an introductory promotional bundle packaged with perpetual desktop licences. Contact your local sales representative or reseller for more information and pricing.

2.4 What is a Simulation Job?

A “Simulation Job” is defined as meshing and solving a simulation model (using Autodesk Simulation 360) for one set of boundary conditions, regardless of the size or type of the simulation model. A single simulation of a small, simple structural model or a very large, complex CFD model will consume one Simulation Job. Therefore, for each simulation that a customer performs, there will be a corresponding consumption of a single Simulation Job.

Please note that some types of simulation may require multiple solves (such as a Flow, Cool and Warp sequence in Autodesk Simulation Moldflow, or Adaptive Meshing in Autodesk Simulation CFD). These types of problems will consume one Simulation Job for each portion of the sequence. (i.e. Flow plus Cool plus Warp = 3 Simulation Jobs).

2.5 Can customers buy more Simulation Jobs? What happens if a customer uses all of his/her Simulation Jobs?

Autodesk is currently planning to offer the option to purchase additional Simulation Jobs in the future. Until these are available, customers who use all of their allotted Simulation Jobs can continue using Autodesk Simulation 360 services – at no extra cost – during the term of their current services until additional Simulation Jobs become available for purchase or they are otherwise notified by Autodesk.

3.Technology

3.1. What products and capabilities are included in Autodesk Simulation 360 vs. the introduction promotional bundle?

Autodesk Simulation 360 contains the functionality of the following products:

- Autodesk Simulation 360 Mechanical: Cloud-based FEA tools for static stress, linear dynamic analysis and mechanical event simulations.

- Autodesk Simulation 360 CFD Motion including Design Study environment and 3D CAD connectors: Cloud-based computational fluid dynamics tools for fluid flow and thermal simulations.

The promotional bundle adds the following desktop solutions to Autodesk Simulation 360:

- Autodesk Simulation Mechanical NLM (Network Licence Manager)
- Autodesk Simulation CFD Motion
- Autodesk Simulation CFD Design Study Environment.

The desktop version of 3D CAD connectors (except Autodesk products) must be purchased separately.

More information on the key features and capabilities are available at <http://usa.autodesk.com/simulation-software>

3.2. Is any software needed to run Autodesk Simulation 360?

Simulation 360 will require the user to download and install a “thin client” application. This software resides on the desktop and allows the user to import/create geometry, define material properties, apply loads and boundary conditions and query or view results.

When using Simulation 360, meshing and solving of simulation models will be performed in the Cloud.

3.3. What are the system requirements for running Simulation 360?

Detailed system requirements can be found at <http://usa.autodesk.com/adsk/servlet/ps/dl/item?siteID=123112&id=18552074&linkID=18154757>

3.4. How do I activate my software?

Complete information on software activation can be found at www.autodesk.com/activation.

3.5. How often can I install the Simulation 360 client software? Does Simulation 360 have to be used on the same workstation?

To provide more flexibility, users may download and install the client software on multiple machines. Doing so enables users to work and access their simulation data in multiple locations, whether at work, at home or remotely.

3.6. What do I need to run Autodesk Simulation 360?

Three things are required for cloud computing: (1) installation of the thin client on your computer (2) internet access with good bandwidth, especially for data-intensive software applications (3) your Autodesk 360 login information to access the Simulation 360 service.

4. Consulting, Training and Support

4.1. What type of support will I receive?

Autodesk Simulation 360 customers will receive Advanced Support (formerly “Gold Support”) and will have access to a support hotline. They will also be able to raise technical questions electronically via Subscription Center.

4.2. How do I obtain technical support?

Technical support can be accessed through a few different sources including the product support hotline, electronically via Subscription Center and through the product forums for the simulation tools Simulation Mechanical and Simulation CFD.

4.1. Is technical support available through Autodesk Subscription?

Autodesk Subscription provides the standard support benefits.

4.3. Can I try Simulation 360 before I buy it?

No. At this time a trial is not available for Simulation 360. To receive an in-depth demonstration, please contact an Autodesk representative.

5. Subscription

5.1. Is Subscription available for purchase with Autodesk Simulation 360?

Subscription can be purchased for the perpetual part of the Autodesk Simulation 360 introductory promotional bundle offering. Please note that CFD requires Subscription on both products, Simulation CFD Motion and Simulation CFD Design Study Environment.

5.2. What benefits does Subscription offer?

Subscription will provide advanced support for the desktop portion of Simulation 360 as well as access to any updates available through Subscription Center and new releases of the perpetual licence. Along with access to Product Support, continually updated e-learning content will be available for Subscription customers only. If there is a topic that you would like to see, please contact your sales rep.

5.3. How can I access my Subscription benefits?

Subscription benefits can be accessed by registering with Subscription Center here or by clicking on “Subscriber Sign-in” at www.autodesk.co.uk/subscription.

If you do not have an account, self-register here with your serial number. If you are unsure of your serial number, contact the Business Centre on +41 32 723 9595

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