

About the Download Manager

The first time you encounter a link on a site that uses the Akamai Download Manager, you will be given the option to install the Download Manager. This page describes the Download Manager, including system requirements. You cannot install the Download Manager from this page.

What Is the Download Manager?

The Download Manager is an application from Akamai Technologies that provides faster, more flexible large-file downloading than is normally available through browsers. Autodesk uses this application to make it easier to download large files.

System Requirements

OS	Browser	Browser enabled
Windows Vista, XP, 2000, and ME	Internet Explorer (IE) 5.01, 5.5, 6.0, 7.0, 8.0	ActiveX controls Active Scripting
	Mozilla Firefox 1.0, 1.5, 2.0, 3.0 Netscape Navigator 6, 7, 8 Mozilla 1.4-1.8	Sun JRE 1.4.x or greater JavaScript
Mac OS X	Safari Mozilla Firefox 1.5, 2.0, 3.0	Sun Java Runtime Environment (JRE) 1.4.x or greater JavaScript

Note: Internet Explorer for Mac OS is not compatible with the Download Manager.

Installing the Download Manager

The first time you click a link to a Download Manager-enabled file, you will be asked to install a file from Akamai Technologies.

Depending on the browser and platform you use, you may also be asked to accept a security certificate from Akamai Technologies, install ActiveX, or install the Sun Java Runtime Environment.

After the Download Manager is installed, use the Save dialog box to specify where you want the file downloaded and click **Save**.

Learn More

Learn more about the [Akamai Download Manager](#), including

- [Troubleshooting steps](#)
- [FAQ](#)