

AutoCAD®
2013

Trial Download Frequently Asked Questions

General

How do I learn how to use the AutoCAD software for this trial?

If you are already familiar with AutoCAD® software but would like an introduction to AutoCAD® 2013, check out the “Tutorials” section available online at autodesk.com/autocad. The getting started video tutorials demonstrate the most commonly-used features and help you work more quickly. If you are new to AutoCAD software or would like information about classes and courses in your area, please visit the Autodesk Authorized Training Center website at autodesk.com/atc.

How does this trial version differ from a purchased license?

Except for some licensing steps that you are required to take with the purchased license to AutoCAD, there is no difference between the AutoCAD trial and the purchased license.

Can I get User Manuals for AutoCAD during the 30-day trial period?

No, manuals are not included with the trial version. To learn more about new features, you can use autodesk.com/autocad as your primary reference. You may also find the Help system to be a useful resource. The Help system is comprehensive and includes everything that is covered in the printed manuals, and more. The Help system is easy to use, as you can search quickly for the information you need. The Help system is available from the Help menu.

On what operating systems is the AutoCAD 2013 trial available?

The AutoCAD 2013 trial is available on both Windows® and Mac® operating systems, allowing you to work natively on your platform of choice. The AutoCAD 2013 trial is available in both 32-bit and 64-bit versions for Windows, while AutoCAD 2013 for Mac is available for OS X®.

Trouble Downloading

When I try to start my trial, I'm being asked for a serial number or product key.

During the user and production information set-up page, there will be the opportunity to select “I want to try this software for 30 days.” When you select the trial radio button, the serial number and product key fields should be grayed out. If they are still active, you can enter “0” in the fields and start the trial.

If I can't download the AutoCAD 2013 trial software or have problems with the download, how else can I get it?

If you are having trouble with the download, you can register at autodesk.com/autocaddvd and have a trial DVD sent to you. The trial DVD consists of both a 32- and 64-bit version of the software for Windows.

Availability

Who can use the AutoCAD trial?

Any person who completes the trial download form can use the AutoCAD 2013 trial.

How many people can use the AutoCAD trial?

Only one AutoCAD trial is allowed per computer. That said, the trial software can be downloaded and installed on different computers and each will run for 30 days.

When does the AutoCAD 30-day trial begin?

The 30 days begin when you run the AutoCAD software for the first time. To run AutoCAD, double click the icon on your desktop or launch the application from your Windows Start menu or from your OS X Finder application.

What counts as 30 days?

The AutoCAD trial runs for 30 consecutive calendar days from the moment you first run the application.

Can I extend my AutoCAD trial beyond the 30 days or sign up again for another 30 days?

No, only one 30-day period of the AutoCAD trial is possible per computer.

My trial download process was interrupted and I wasn't able to finish the download, what should I do?

You will need to re-register to initiate the download of the trial application again.

Do I have to uninstall the trial upon completion and before I install a purchased license of AutoCAD?

Yes, it is recommended that you uninstall the trial prior to installing the purchased license of AutoCAD.

Compatibility

Can I run AutoCAD 2013 side-by-side on my computer with older versions of AutoCAD or other previously licensed Autodesk software?

Yes, AutoCAD 2013 is designed to run side-by-side with older versions of AutoCAD® software, enabling you to make a smooth transition to the new AutoCAD release. The migration features of AutoCAD 2013 help you make a smooth transition to the new release by automatically migrating customized menus, hatch patterns, linetypes, command short cuts, and AutoCAD profiles.

Can I uninstall the AutoCAD 2013 trial without affecting my other software products?

Yes, but you must not uninstall shared files when prompted.

Will I lose access to any data from my current AutoCAD software while I use the trial?

No. Installing and running the AutoCAD trial will not affect data or your other software. Even if you choose to migrate the settings from a previous version of AutoCAD to your AutoCAD 2013 trial installation, the previous installations and data will be unaffected.

Support

What if I have questions about AutoCAD 2013 during the trial?

There is no technical support available for the trial at this time. Please contact your local Autodesk Authorized Reseller. To locate a reseller near you, visit autodesk.com/reseller.

For general product information about AutoCAD, visit autodesk.com/autocad.

To visit the AutoCAD discussion group, go to autodesk.com/autocad-discussion.

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